

Privacy Policy

Effective Date: 1st January 2024

Magnetic Studio Limited ("we," "us," or "our") operates the website [insert website URL] (the "Site"). This Privacy Policy describes how we collect, use, disclose, and protect your information when you visit our Site or use our services.

By using our Site, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

1.1 Personal Information

- Contact Information: Name, email address, phone number, mailing address, and other contact details.
- Account Information: Username, password, and other login credentials.
- Payment Information: Credit card details, billing address, and other payment-related information.

1.2 Non-Personal Information

- Usage Data: Information on how you use our Site, such as IP address, browser type, operating system, referring URLs, and pages visited.
- **Cookies**: Small data files stored on your device to help us improve your experience and track usage patterns.

2. How We Use Your Information

We may use your information for the following purposes:

- **To Provide Services**: Process transactions, manage your account, and provide customer support.
- To Improve Our Site: Analyse usage patterns to enhance the functionality and user experience of our Site.
- **To Communicate with You**: Send promotional materials, newsletters, or other information that may interest you.
- To Comply with Legal Obligations: Meet legal requirements and protect our rights and the rights of others.

3. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties, except in the following cases:

- Service Providers: We may share your information with third-party service providers who assist us in operating our Site, conducting our business, or serving our users, provided that those parties agree to keep this information confidential.
- Legal Compliance: We may disclose your information if required by law or in response to legal requests, such as subpoenas or court orders.
- Business Transfers: In the event of a merger, acquisition, or sale of all or part of our assets, your information may be transferred to the new owners.

4. Data Security

We take reasonable measures to protect your information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Your Rights and Choices

You have the following rights regarding your personal information:

- Access and Correction: You may request access to or correction of your personal information by contacting us at info@magneticstudio.co.uk
- Opt-Out: You can opt-out of receiving marketing communications from us by following the unsubscribe instructions provided in our emails.
- **Cookies**: You can control the use of cookies through your browser settings.

6. Third-Party Links

Our Site may contain links to third-party websites. We are not responsible for the privacy practices of those websites. We encourage you to read the privacy policies of any third-party sites you visit.

7. Children's Privacy

Our Site is not intended for use by individuals under the age of 13. We do not knowingly collect personal information from children under 13. If you believe we have collected such information, please contact us immediately, and we will take steps to delete it.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page with a new effective date. Your continued use of the Site after any changes indicates your acceptance of the updated Privacy Policy.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Magnetic Studio Limited

The Point Granite Way Mountsorrel Loughborough Leicestershire LE12 7TZ Email: info@magneticstudio.co.uk

