





OUR COMMITMENT TO OPENAI

26 JUNE

ITALISMOND BEYOND

Accelerating execution
Empowering innovation
Ensuring seamless transitions
Scaling for tomorrow

Think beyond limits. Achieve beyond expectations.

Dear OpenAI Leadership Team,

Thank you for considering Genpact as your partner to meet and exceed the strategic goals of your finance operations. We're excited to support OpenAl's mission to build AGI for billions of users.

As a trusted partner to more than 25% of the Fortune 500 companies, we will bring proven F&A expertise to OpenAI. Our investments in AI are paying off through initiatives such as the Genpact Al Gigafactory and agentic solutions that include our Genpact AP Suite and the CFO Actions Hub for Finance. We sit at the intersection of industry domain experience and Al-driven solutions.

Our AI solutions go beyond generic applications to deliver targeted, domain-specific value. To deliver on this, we bring deep process expertise, an understanding of data, and domain insights that unlock real outcomes. Our end-to-end view of processes, granular benchmarking, and operatorled approach form what we call "process intelligence." As I often say:

"There is no Artificial Intelligence without Process Intelligence."

Recognizing the urgency of rapid growth, our approach prioritizes agility, seamless transitions, and outcomebased transformation. I'm sure you'll experience what our clients appreciate - our culture rooted in relentless client centricity, a start-up mentality, a bias for speed, and an active learning mindset.

You have my commitment and that of the Genpact leadership team to make this a successful collaboration.



Best regards, **BK Kalra** CEO, Genpact



