



[kenya-airways.com](http://kenya-airways.com)





# Why Fly KQ?



**SKYTEAM  
ALLIANCE**



**AWARD  
WINNING AIRLINE**



**IMPROVED  
FLEXIBILITY**



**BEST INTRA  
AFRICA CONNECTIONS**





# Our Mission

To propel Africa's prosperity by connecting its people, cultures and markets.



# Our Vision

To be Africa's preferred and sustainable aviation group.



[kenya-airways.com](http://kenya-airways.com)



@KenyaAirways



KQ mobile

 **Kenya Airways**  
*The Pride of Africa* 





*Our  
Core Values*

**01**  
*Safety*

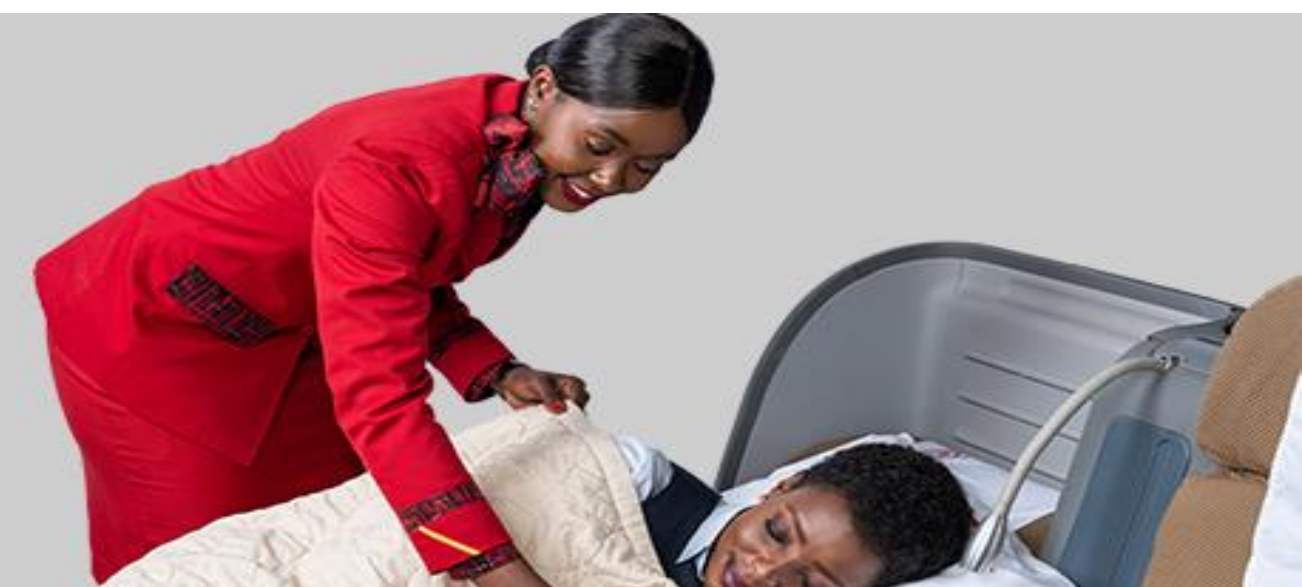
Safety is the foundation  
of everything we do.



*Our  
Core Values*

**02**  
*Customer  
Obsession*

We commit to creating  
positive memorable experiences  
for our customers.



*Our  
Core Values*

**03**  
*Integrity*

We shall be ethical and trustworthy  
in all our engagements and we shall  
treat each person with respect.



*Our  
Core Values*

**04**  
*Accountability*

We take initiative and responsibility  
for our actions, decisions and results.





# History & Milestones







# Jomo Kenyatta International Airport



Home to KQ, connecting Africa to the world and the world to Africa.

## About JKIA



**RUNWAY**  
Runway 06/24  
(4,117 Km Long)



**TAXIWAYS**  
**12**



**APRONS**  
**3**



**PASSENGER TERMINAL**  
T1A - International  
T1B - International  
T1C - International  
T1D - Domestic (KQ, Jambojet)  
T2 - International / Domestic



**FREIGHT TERMINAL**  
**1.3M**  
Tonnes Per Annum Capacity



**FIRE STATIONS**  
**2**  
24 Hour Cover



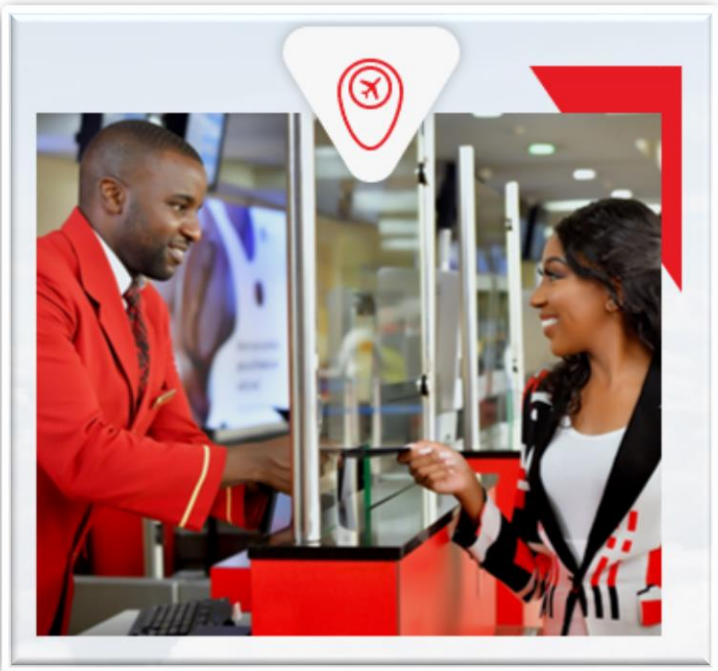
**LOUNGES**  
**13**



**CAR PARKS**  
**2,299**  
Slots



**PAX AIRLINES**  
**36**



30 dedicated  
check in counters

Kenya Airways and  
SkyTeam member  
airlines lounges

Baggage allowance

- Two pieces of 32kg in Business Class
- Two pieces of 23kg in Economy Class



*JKIA Terminal 1 - Simba Lounge*



*JKIA Terminal 1 - Pride Lounge*





# Airline Fleet

Boeing 787-8



No. of Aircraft – 9  
Business Class – 30 seats  
Seat Pitch – 75 inches  
Economy Class – 204 seats  
Seat Pitch – 32 inches

Boeing 737-8



No. of Aircraft – 8  
Business Class – 16 seats  
Seat Pitch – 47 inches  
Economy Class – 129 seats  
Seat Pitch – 32 inches

Boeing 737-3F



No. of Aircraft – 2  
Tonnage- 20 metric tonnes

Embraer 190



No. of Aircraft – 13  
Business Class – 12 seats  
Seat Pitch – 38 inches  
Economy Class – 84 seats  
Seat Pitch – 31 inches

32 aircraft



# Embraer 190

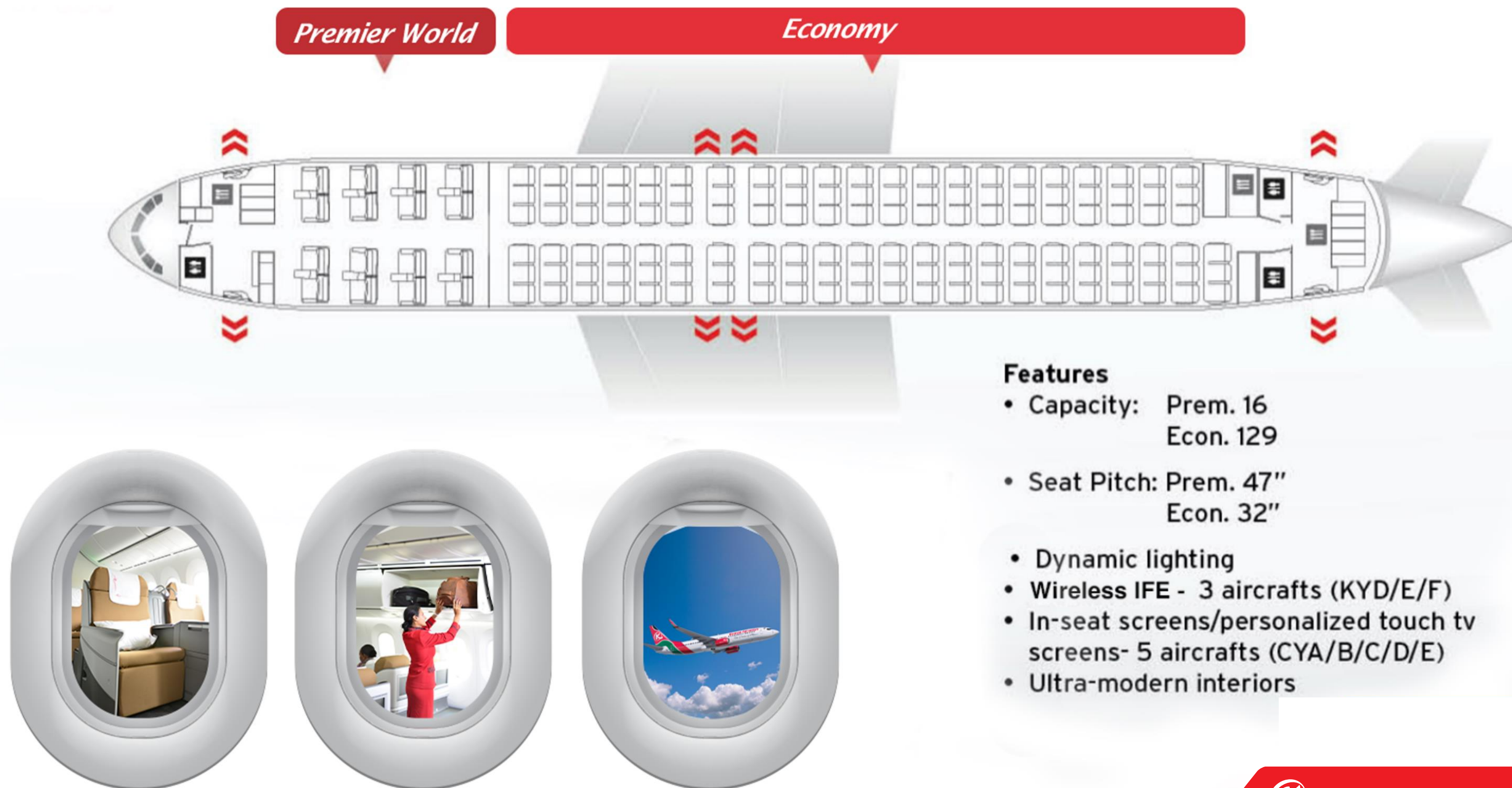


## Features:

- Capacity: Prem. 12  
Econ. 84
- Seat Pitch: Prem. 38"  
Econ. 31"

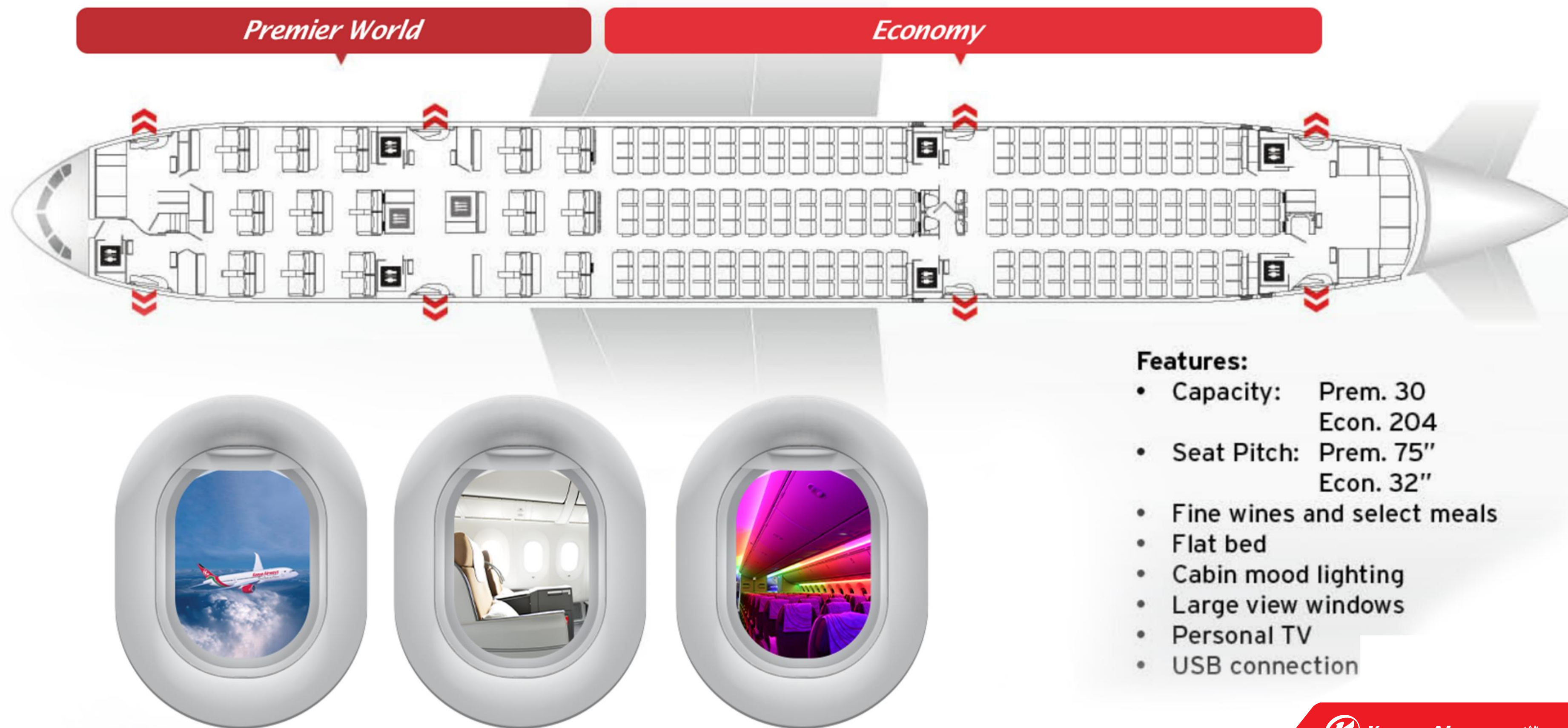


# Boeing 737-800



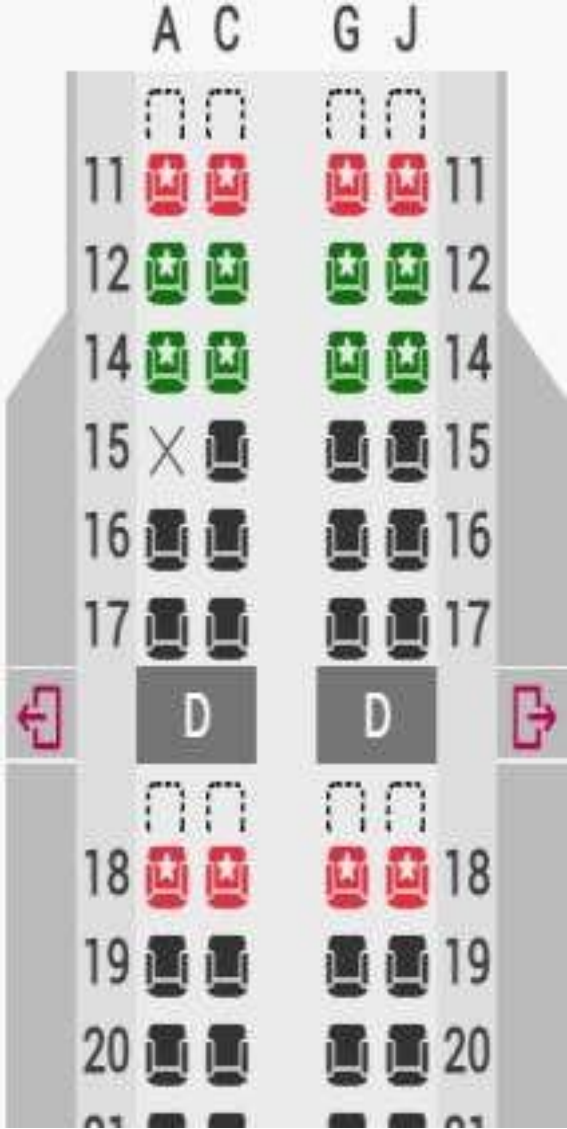
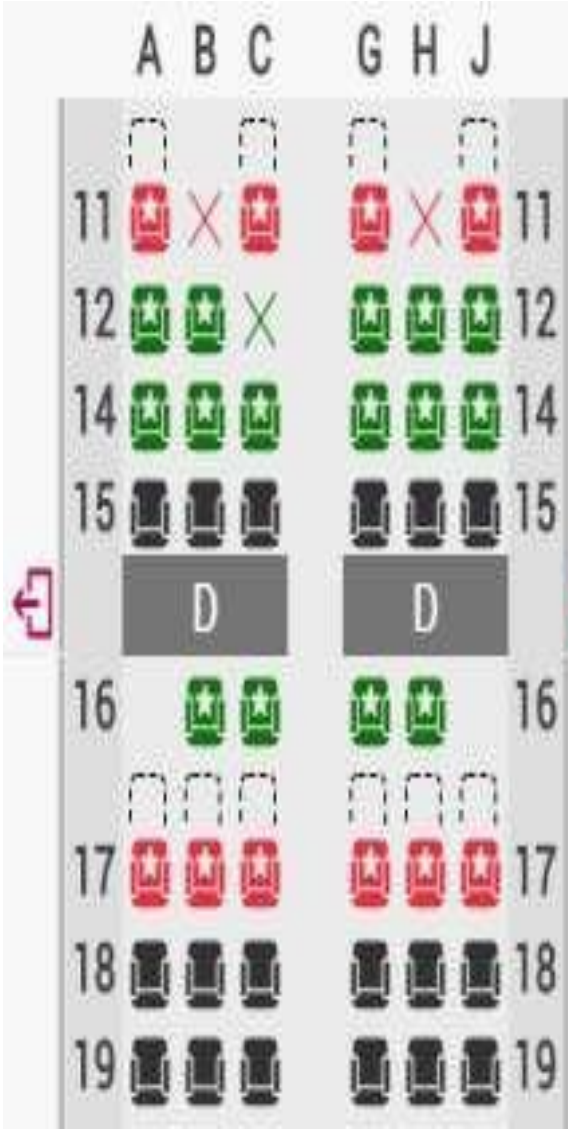




# Boeing 787-8





# Chargeable Seats

KQ Operated Fleet			
Embraer 190	Boeing 737-700	Boeing 737-800	Boeing 787-8
			

-  Economy Comfort seats
-  Extra Legroom seats
-  Preferred seats
-  Available (Chargeable)
-  Available (Not Chargeable)
- Economy Max (Chargeable)



# Ancillaries on Kenya Airways



## Baggage

- Heavy Bag
- Sport Equipment
- Fire Arms & Weapons



## Seat Ancillary Products

- Economy Max
- Economy Comfort
- Preferred Seats
- Extra Legroom
- Standard Seat Selection



## Upgrades

- Bid to Upgrade
- Last Minute Upgrades



## Travel Extras

- Time to think
- Lounges
- Car rentals
- Airport Transfers



# *Discover the world of Kenya Airways*

New York

London

Amsterdam

Paris

Dubai

Mumbai

Guangzhou

Bangkok

Dakar

Freetown

Monrovia

Abidjan

Accra

Lagos

Douala

Addis Ababa

Juba

Entebbe

Kigali

Kisumu

Eldoret

Kilimanjaro

NAIROBI

Mogadishu

Mombasa

Zanzibar

Dar es Salaam

Mahe Island

Dzaodzi

Moroni

Antananarivo

Mauritius

Lusaka

Livingstone

Harare

Victoria Falls

Johannesburg

Capetown

Maputo

Nampula

Lilongwe

Lubumbashi

Ndola

Bujumbura

Kinshasa



KQ Network

New Routes





# Africa



38 destinations



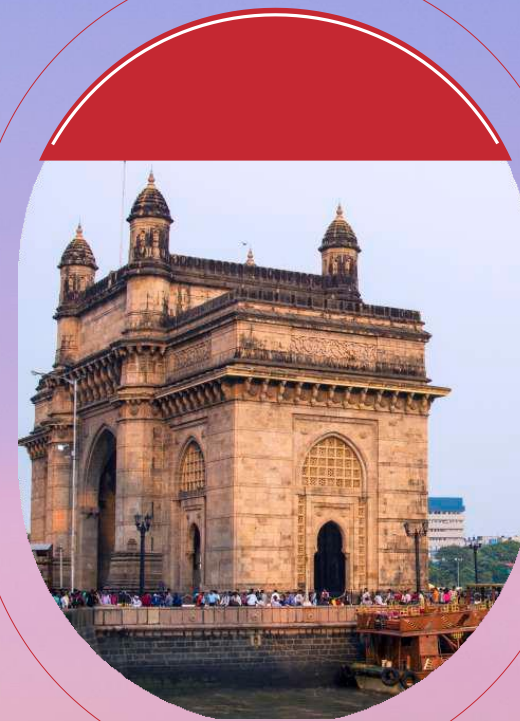


# Middle East & Asia

4 destinations



Dubai



Mumbai



Bangkok



Guangzhou



# *Europe and United States*

4 destinations



Amsterdam



London



Paris



New York



# Route Resumption



## Recapture special moments at the Grand Palace

Fly from Nairobi to Bangkok 5x weekly

Experience the vibrant culture of Bangkok like never before! Kenya Airways is thrilled to announce the resumption of our flights to Bangkok, offering you the opportunity to explore the hidden wonders of this destination.

Starting from November 21<sup>st</sup>, we will be flying to Bangkok 5X weekly, providing you with convenient options for your next adventure.

Book now on [www.kenya-airways.com](http://www.kenya-airways.com), your nearest Kenya Airways office or your preferred Travel agent.

**BOOK NOW**  
[www.kenya-airways.com](http://www.kenya-airways.com)

@KenyaAirways KQ App



## MOGADISHU

*Closer than ever*

Fly non-stop to Mogadishu from Nairobi 3x weekly on Kenya Airways, starting from 15th February 2024.

**Nairobi To Mogadishu**

Day	Flight No	Depart	Arrive
Mon, Thur, Sat	KQ 362	14:00	15:45

**Mogadishu to Nairobi**

Day	Flight No	Depart	Arrive
Mon, Thur, Sat	KQ 363	16:35	18:20

Book now on [kenya-airways.com](http://kenya-airways.com), your nearest Kenya Airways Office or your preferred travel agent.

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# New Routes



## Next stop, Eldoret!

Fly 5 x weekly to Eldoret with Kenya Airways from 25th March 2024 to explore opportunities and reconnect with families.

**Nairobi to Eldoret**

Day	Depart	Arrive
Mon, Wed, Sat	06:35	07:25
Fri, Sun	18:20	19:10

**Eldoret to Nairobi**

Day	Depart	Arrive
Mon, Wed, Sat	08:10	09:00
Fri, Sun	19:55	20:45

Launch flight will have special timing\*  
Book your ticket now on [kenya-airways.com](http://kenya-airways.com) or visit your preferred travel agent.

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## Marvelous Maputo is Calling!

Starting June 14th, 2024, answer the call of Marvelous Maputo on our Nairobi-Maputo non-stop Kenya Airways flight.

**Nairobi to Maputo 3 x weekly**

Day	Depart	Arrive
Wed, Fri, Sun	09:50	12:50

**Maputo to Nairobi 3x weekly**

Day	Depart	Arrive
Wed, Fri, Sun	14:15	19:50

Book now on [Kenya-airways.com](http://Kenya-airways.com) or your preferred travel agent.  
\*Terms & conditions apply

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## Kenya Airways – SkyTeam Member

SkyTeam is the alliance dedicated to providing passengers with a more seamless travel experience at every step of their journey.

With the 19 SkyTeam airlines, our customers have access to 1,036+ destinations worldwide, with more flights and connectivity than ever before.



1036+ Destinations



170+ Countries



790+ Number of Lounges

In a move to enhance the customer experience the SkyTeam alliance has introduced the Sky Priority Panel App that will provide you a platform for evaluating your Sky Priority experiences. The app was created to help the SkyTeam member airlines like Kenya Airways to assess, improve and develop Sky Priority services such as Security, check-in and baggage drop-off. As part of the application's function, our customers will be able to provide valuable feedback on their lounge experiences.

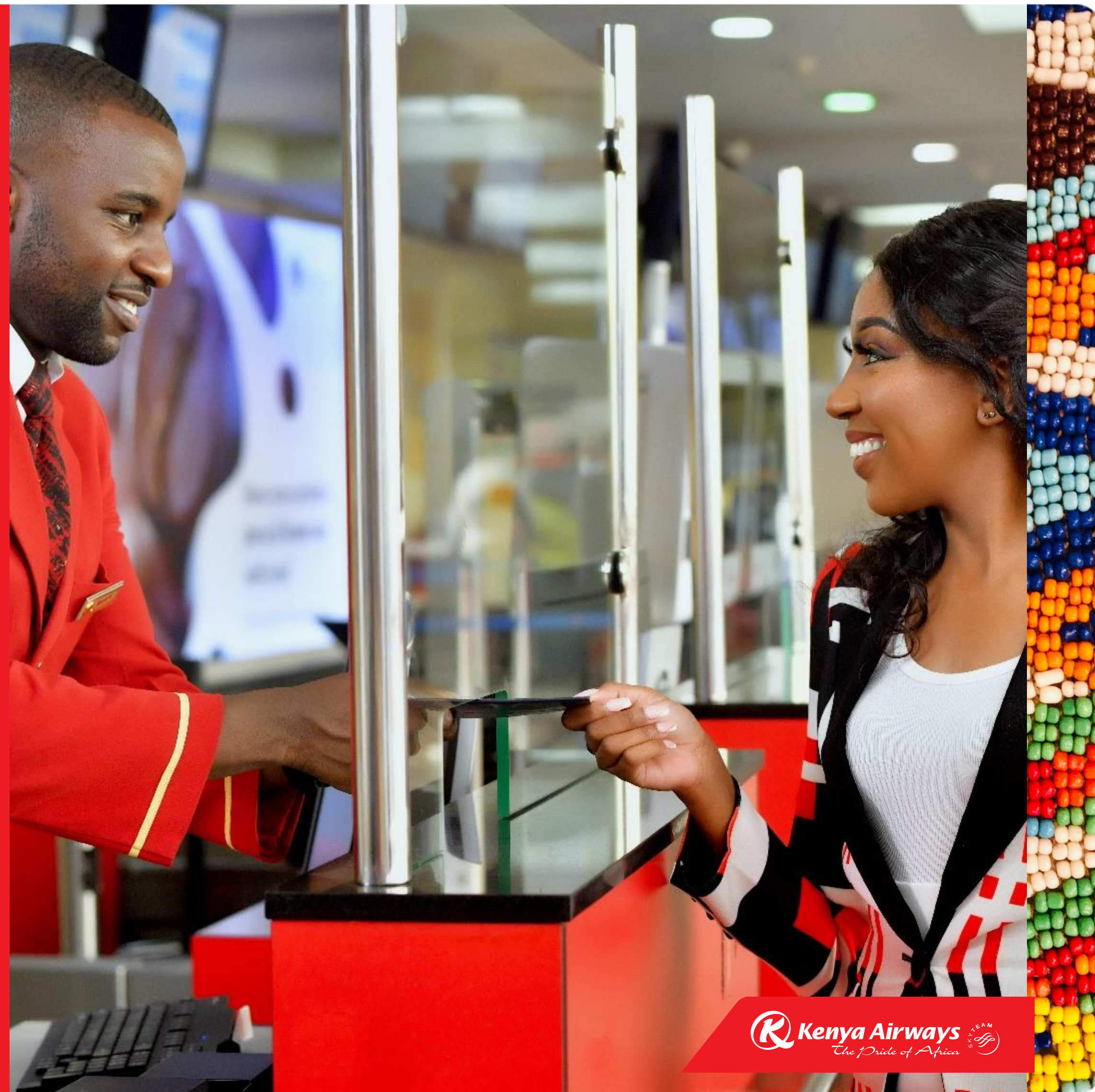




# Sky Priority

Enjoy the Sky Priority facilities:

- Priority at Ticketing Desks
- Priority at Check-in areas and drop-off
- Priority at Document Control and Security
- Priority at Transfer Desks
- Priority Boarding
- Priority Baggage Handling





# Awards and Recognition

*Reaching new heights,  
thanks to you*

Kenya Airways has been awarded 4  
World Travel Awards, all because of you.

Africa's Leading Airline 2022

Africa's Leading Airline - Business Class 2022

Africa's Leading Airline Brand 2022

Africa's Leading Inflight Magazine 2022



**2023 Awards**

✈

- Africa's Leading Airline – Economy Class for 5<sup>th</sup> Year in a row
- Africa's Leading Inflight Magazine : Msafiri for the 2<sup>nd</sup> consecutive year







# Asante Rewards



Introducing Asante Rewards, a loyalty program for Kenya Airways customers. Earn points on flights within the airline's network to go beyond miles and enjoy exciting rewards from award tickets, exclusive discounts, seat upgrades & more.

Join today on  
[asante.kenya-airways.com](https://asante.kenya-airways.com)





# Tier levels

The Program has 4 Levels



- 1000 bonus points on enrollment
- Save up to 10% on your first extra checked baggage.
- Get a 10% discount on your preferred seats and Kenya Airways lounges
- Enjoy a dedicated phone service



- Choice of your preferred seat free of charge within 24hours to departure.
- Carry 1 extra piece of checked baggage free of charge on Kenya Airways and partner airlines.
- Enjoy a 25% discount at Kenya Airways lounges
- Earn 50% Bonus Points when you fly.
- Enjoy a dedicated phone service
- Household Membership



- Choose your preferred seat free of charge within 72hours to departure.
- Carry 1 extra piece of checked baggage free of charge on Kenya Airways and our partner airlines.
- Complimentary access to our lounges for you and one guest.
- Enjoy SkyPriority services at all airport touch-points.
- Earn 75% Bonus Points when you fly
- Enjoy a dedicated phone service for Gold Elite Members
- Exclusive Ticket discounts to Asante reward members



- Choose your preferred seat free of charge at any time.
- Carry 1 extra piece of checked baggage free of charge on Kenya Airways and our partner airlines.
- Complimentary access to our lounges for you and one guest.
- Enjoy SkyPriority services at all airport touch-points.
- Earn 100% Bonus Points when you fly
- Call the exclusive 24/7 Platinum customer-care line for assistance
- Exclusive Ticket discounts to Asante reward members







# Make sandcastles and memories

Just a click away with  
the all-new KQ Holidays

Choose a beach holiday package to Zanzibar, Cape Town and beyond with flights, hotels, transfers, activities and more, curated just for the both of you on [www.kqholidays.com](http://www.kqholidays.com).

 **holidays**

 **Kenya Airways**  
*The Pride of Africa* 



# Kool Fliers



Exclusive club targeted at students below 30 years studying abroad. This is in line with KQ's undertaking to open a world of opportunity across the continent

Include Kool Flyers benefits as below:

Enroll to our Kool Flyers Club and enjoy incredible benefits, such as:

- Enjoy exclusive discounts up to 30% on KQ flights
- Ticket Discount offering extended to registered parent(s)/Guardian(s) while accompanying the student
- Enhanced flexibility with complementary date changes
- Get 1 additional piece of bag above the accepted baggage allowance on our operated flights only
- Alerts on KQ offers

Eligibility:

- You MUST be 30 years and below
- Newly enrolled student with an enrollment letter
- Or continuing student with a student ID A registration fee of USD 30 will be required to process your Kool Flyers ID.

Registration Contact: [students@Kenya-airways.com](mailto:students@Kenya-airways.com)





# Cargo

- KQ Cargo operates a cargo only freighter deployed on regional African routes, feeding and de-feeding cargo From our hub in Nairobi.
- The Cargo Express Centre is the state of the art warehouse for premium cargo i.e. Postal Mail, Courier and Express shipments. The premium cargo warehouse was opened in April 2017 and is 24/7 operation.
- Premium cargo now has a premium lounge- a first of its own. If cargo is booked as cargo premium, it is handled as a priority and is available for collection 60 minutes after aircraft arrival from the Express centre. Other cargo services include KQ courier, KQ Live and KQ Fresh.





# Safety



Kenya Airways Maintenance and Engineering commitment to quality and safety has achieved international standards that include;

- EASA (European Aviation Safety Audit)
- D1 rating by EASA and ISO17025 certified
- The first Sub-Saharan Africa organization to be an Embraer Authorized Service Centre
- Two state-of-the-art hangars built at JKIA to handle all maintenance requirements





# KQs Sustainability Commitment

To improve livelihoods in our networks and regenerate the African environment.

## ► To Fly Net Zero 2050

- We plan to reduce our carbon emissions as close to zero as possible and balance our residual emissions by permanent removals by offsetting.
- Registering CORSIA carbon offsetting projects

## ► Customer Engagement

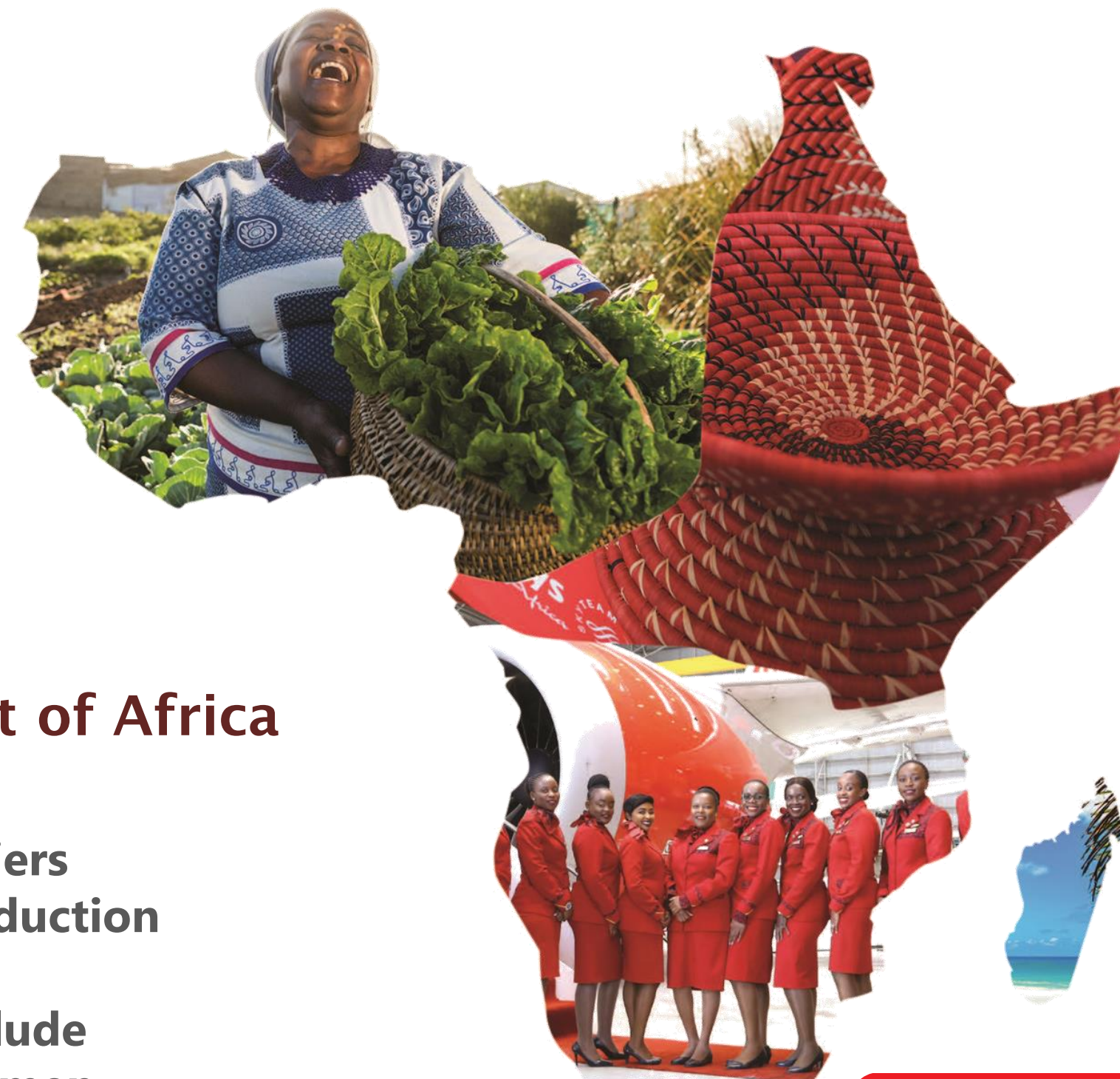
- Corporate green fares.
- Voluntary carbon offset program for individual guests.
- Farm to fork strategy

## ► Employee Engagement

- Staff training and education for sustainability transition.
- Increase female representation in leadership to 25% by 2025.
- Promote diversity, equity, inclusion, and belonging of people with disability.

## ► Sustainable Development of Africa

- Increase spending on Local suppliers
- Develop capabilities for local production of SAF through innovation.
- Diversification of suppliers to include more minority groups such as women, people with disability and youth.





# KQs initiative to Fly Net Zero by 2050

## Sustainable Aviation Fuel

- The leading partner in the regional SAF technical working group.
- Partnering with local SAF manufacturers

## e-GSE

- Progressively investing in renewable electric ground equipment
- Investing in solar to power ground equipment

## Sustainable Waste Management

- Eliminating single use plastic
- Recycling initiatives, e.g. to generate pyro-diesel for ground services equipment

## Contrail Avoidance

- Utilizing AI predictions to adjust flight routes and reduce contrail creation to reduce global warming potential

## Efficient Aircraft

- Progressively renewing our fleet to introduce more efficient aircrafts



# Going Green Never Felt So Good

## Sustainable Amenities for Every Journey!

Embark on an eco-conscious journey with our new line of Sustainable Amenity Kits in Business Class.

Packed with eco-conscious essentials, each kit is designed to refresh and revitalize your journey.

Join the Inflight & Catering Team on making a positive impact on the planet while elevating your travel experience.





## Cultural Communities

Cultural encounters with communities

Kenyan People overview; 44 Cultures, Urban Culture, Heritage Corridor: Museums, Monuments, Pre-historic sites and UNESCO Heritage Sites



Discover Magical Kenya

## Nature and Wildlife

### Iconic Safaris

Forests, Lakes, Rivers, Ocean; Parks & Reserves; Conservancies, Sanctuaries & Orphanages; Mountains & Valleys

### Lakes of Kenya: Birding paradise

Types of Birds, Endemic Birds, Important Birding Areas, Birding Destinations, Circuits and itineraries

### The Wildebeest Migration

& Other Migrations in Kenya e.g Loita Migration

Discover Magical Kenya



## Nature and Sports

### Hiking & Trekking in Mount Kenya

Routes & trails, Top Hiking and Trekking Destinations inland and at the Coast

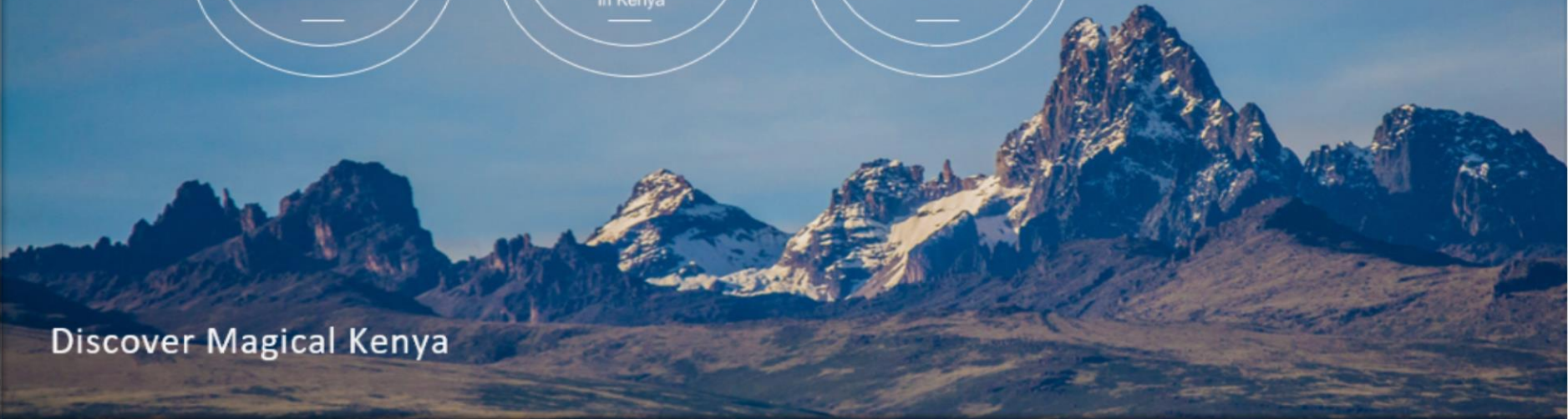
### Running & Biking

Routes, Trails for Running & Biking; Itineraries for running with Champions, top destinations, high altitude training facilities; Top Marathons in Kenya

### North of Kenya: The desert experience

The desert adventures, attractions, Itineraries etc

Discover Magical Kenya



## The Coast

### Diani: Swahili Culture

Swahili heritage, Cultural Tours, Exquisite Resorts, White sandy beaches and more

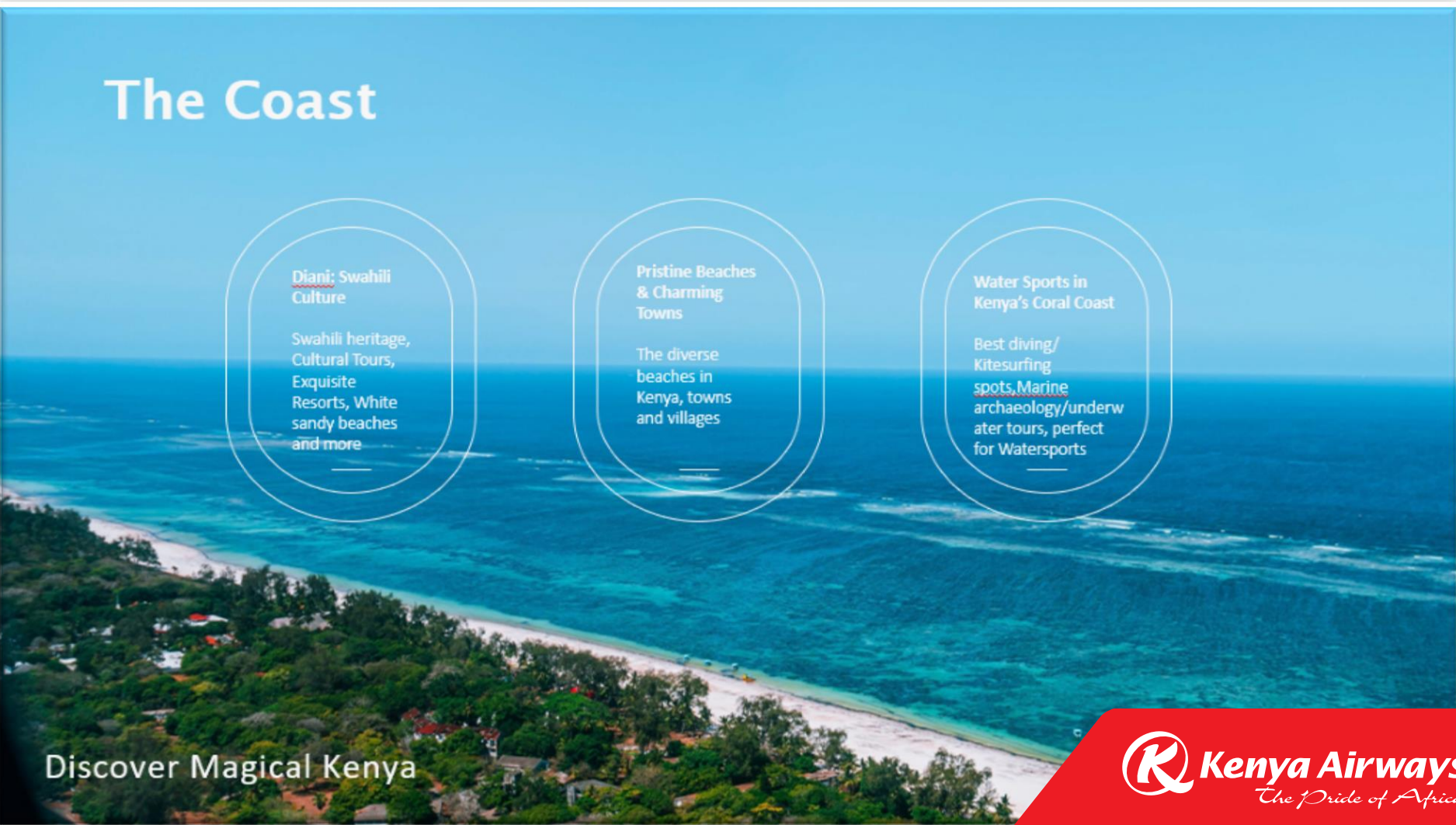
### Pristine Beaches & Charming Towns

The diverse beaches in Kenya, towns and villages

### Water Sports in Kenya's Coral Coast

Best diving/ Kitesurfing spots, Marine archaeology/underwater tours, perfect for Watersports

Discover Magical Kenya





# Kenya - eta







*Asante!*