## CHUBB

An On-Trip Injury Causes a Traveler to Cut Her Vacation Short.



When it comes to travel, you can only plan for so much. For everything else, our travel insurance is designed to help fill the gaps.

In this example, a traveler was on a tour while vacationing in Italy and suffered an unexpected fall and broken hip. The powerful combination of our insurance coverage and our 24/7 Travel Assistance services enabled her to receive immediate care and helped to coordinate her safe return home.

The claim scenario described here is intended to show the types of situations that may result in claims. This scenario should not be compared to any other claim. Whether or to what extent a particular loss is covered depends on the facts and circumstances of the loss, the terms and conditions of the policy as issued, and applicable law. Facts may have been changed to protect privacy of the parties involved. Travel assistance services are provided by third-party providers. Insurance underwritten and provided by ACE Property & Casualty Insurance Company or ACE American Insurance Company and their U.S. based Chubb underwriting company affiliates or network partners. All products may not be available in all states. This communication contains product summaries only. Coverage is subject to the language of the policies as actually issued. Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For list of these subsidiaries, please visit our website at www.chubb.com



Joan's travel insurance plan allowed her to decide whether she'd continue on the trip or return home to recover. She decided she'd prefer to return home, and our Travel Assistance team arranged for her earlier return flight.



Once home, she filed a claim for the cost of her additional transportation expenses and the forfeited prepaid, non-refundable expenses she had paid for the remainder of the trip that she was unable to complete. The Chubb Claims team processed her claim quickly and efficiently to help ensure she received reimbursement.

Download the **Chubb Leisure Travel app** on the App Store or Google Play to ensure you have instant, 24/7 access to contact our Travel Assistance team when you need support. Joan was able to focus on her recovery from the comfort of her home.