

UPDATE FROM SCANDINAVIAN AIRLINES



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SAS – SCANDINAVIA'S LEADING AIRLINE

For more than 75 years, we've connected Scandinavia to the world and the world to Scandinavia. We have always remained at the forefront of what's new and kept our gaze towards the horizon. We've seen the world change, sometimes over decades, and sometimes all at once. Changes that have made us rethink, adapt, and rebuild. We're now heading into a future where change is never-ending, and the need to rethink is constant. A future of conscious thought and sustainable innovation, our way, the Scandinavian way.

>65,000

Passengers served per day



>7 million

EuroBonus members



800

Daily departures



>280

Routes served



>150

Destinations



✈✈✈✈✈✈
✈✈✈✈✈✈
✈✈✈134

Aircraft (of which wet leased)

✈✈✈✈
✈✈✈✈
✈✈31

Our main hubs

Copenhagen



Oslo



Stockholm



AVIATION MATTERS

We **connect** Scandinavia with the world and the world with Scandinavia

We believe in the importance of **world trade** for Scandinavian economies

We believe that the world is enriched if people from **different countries and cultures** can meet and exchange ideas

We continually develop our services to provide all our travelers with a positive travel experience

OUR DNA

Safety, Punctuality and Care

VISION

Make life easier for Scandinavia's frequent travelers

CUSTOMER OFFERING

Broad network with frequent departures to, from and within Scandinavia



SAS STRATEGIC PRIORITIES TO RETAIN AND FURTHER STRENGTHEN OUR POSITION












Secure cost competitiveness

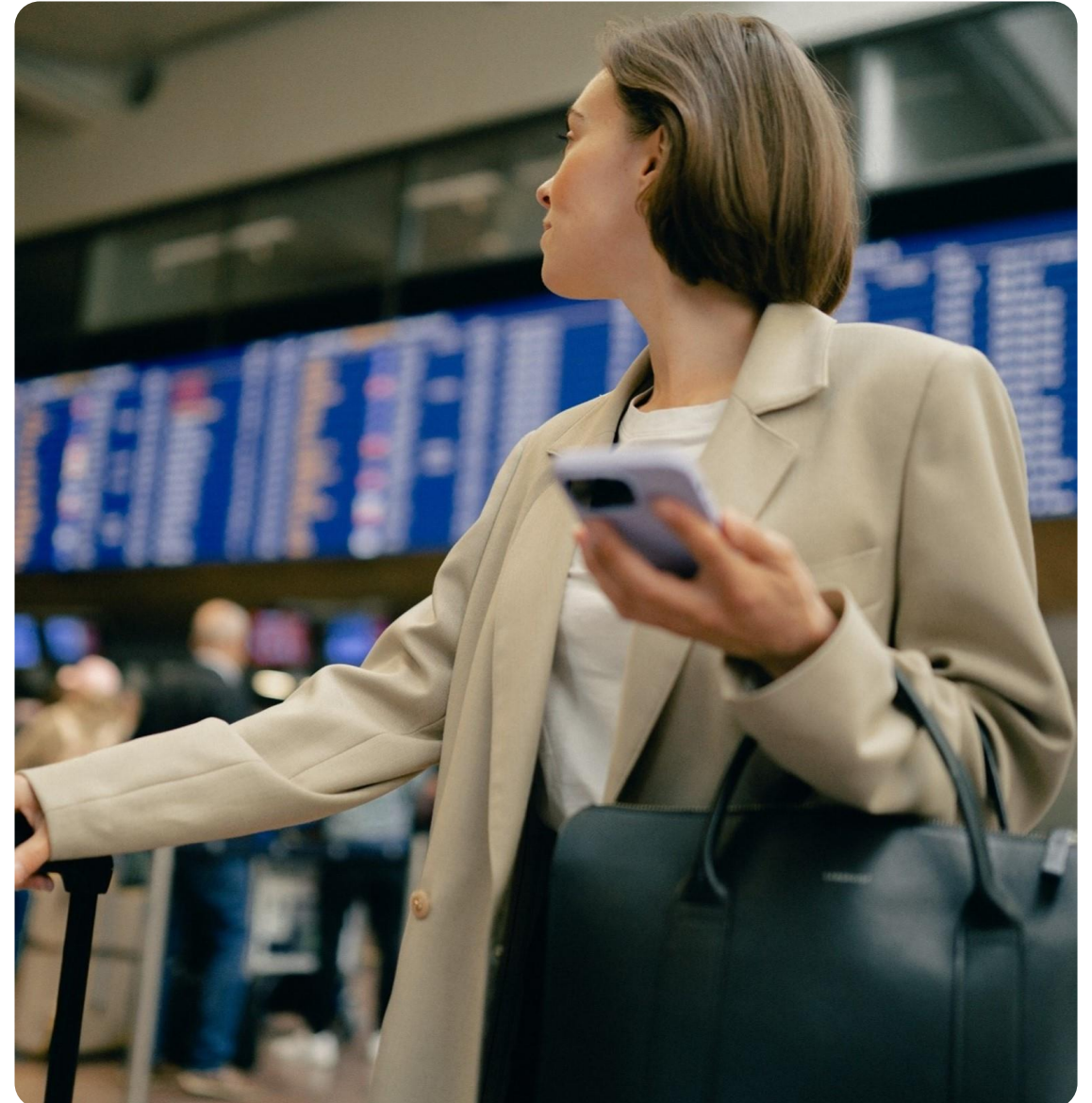
Be Scandinavia's preferred airline

Invest in sustainability

- Reduction of annual costs by 7.5 BSEK
- Strengthen our balance sheet
- Acceleration of improvements in our operating platform
- Development of the fleet, network, and product offerings
- Digital transformation, delivering major improvements in customer's experiences
- Position SAS as the driving force in sustainable aviation and in the transition toward net zero emissions

CUSTOMER OFFERING

-  New and seasonal destinations for leisure, business and cargo
-  Modern aircraft to make the flight more pleasant and sustainable
-  EuroBonus member benefits
-  Buy biofuel to cover your flight
-  Access to high-speed Wi-Fi
-  Lounge and fast track access
-  Pre-order for more personalized meals and reduced food waste
-  Digitalization and personalization of offering
-  SkyTeam Member starting September 1, 2024



USA & CANADA ROUTES SUMMER 2024

ROUTES	FREQUENCY	MON	TUE	WED	THU	FRI	SAT	SUN	AIRCRAFT
Atlanta-Copenhagen	Daily	✈	✈	✈	✈	✈	✈	✈	A330
Boston – Copenhagen	Daily	✈	✈	✈	✈	✈	✈	✈	A350
Chicago – Copenhagen	6x weekly	✈		✈	✈	✈	✈	✈	A330
Los Angeles – Copenhagen	Daily	✈	✈	✈	✈	✈	✈	✈	A350
Miami – Copenhagen*	5x weekly	✈		✈	✈	✈	✈		A330
Miami – Stockholm*	2x weekly		✈					✈	A330
New York/EWR – Copenhagen	Daily	✈	✈	✈	✈	✈	✈	✈	A330
New York/EWR – Oslo	Daily	✈	✈	✈	✈	✈	✈	✈	A330
New York/EWR – Stockholm	Daily	✈	✈	✈	✈	✈	✈	✈	A330
New York/JFK – Copenhagen	Twice Daily	✈ ✈	✈	✈ ✈	✈ ✈	✈ ✈	✈ ✈	✈ ✈	A321LR
San Francisco – Copenhagen	Daily	✈	✈	✈	✈	✈	✈	✈	A330
Toronto – Copenhagen**	4x weekly		✈		✈		✈	✈	A321LR
Toronto – Stockholm**	3x weekly	✈		✈		✈			A321LR
Washington DC – Copenhagen	6x weekly	✈	✈		✈	✈	✈	✈	A330

USA and Canada Domestic Partnerships

Through partnerships with Delta Air Lines, Air Canada, Alaska Airlines and Hawaiian Airlines, SAS offers smooth connections from cities throughout USA and Canada via its gateways to Scandinavia.

Note that the route network is subject to change. Check your GDS for the latest updates.

* Winter Seasonal / ** Summer Seasonal



SAS LAUNCHED ATLANTA TO COPENHAGEN

- A tenth destination has been added to our North American network, on June 17th SAS launched Atlanta – Copenhagen
- The service operates daily during the summer and with five times weekly during the winter, offering excellent connections from the US to Scandinavia and beyond.
- ATL – CPH SK930 19:00 – 10:20 (+1)
- CPH ATL SK929 13:10 – 17:10



SAS JOINS SKYTEAM

SAS will join the alliance on September 1, 2024

- Customers can start enjoying benefits with most SkyTeam airlines beginning September 1
- This collaboration will bolster SkyTeam's global network, offering new destinations, enhanced connectivity, and a more seamless, elevated customer journey for all travelers
- EuroBonus will remain SAS' loyalty program, also after SAS leaves Star Alliance
- All EuroBonus members will benefit from earning and burning points. EuroBonus Gold and Diamond members will be recognized as SkyTeam Plus and will enjoy SkyPriority services and lounge access. EuroBonus Silver members will be recognized as SkyTeam Elite level
- This will offer them access to a network of 750+ airport lounges and SkyPriority services at eight airport touchpoints including priority check-in, boarding and baggage handling



DELTA AIR LINES

New partner in the United States

- From January 15, 2024, it is possible to book SAS flights in combination with Delta Air Lines
- Through an agreement with Delta Air Lines, passengers can travel from interior points in the US, the Caribbean or Latin America via Atlanta, Boston, New York/JFK etc. and connect with SAS for travel to Scandinavia or any other SAS destination of choice



LOUNGES AND TERMINALS

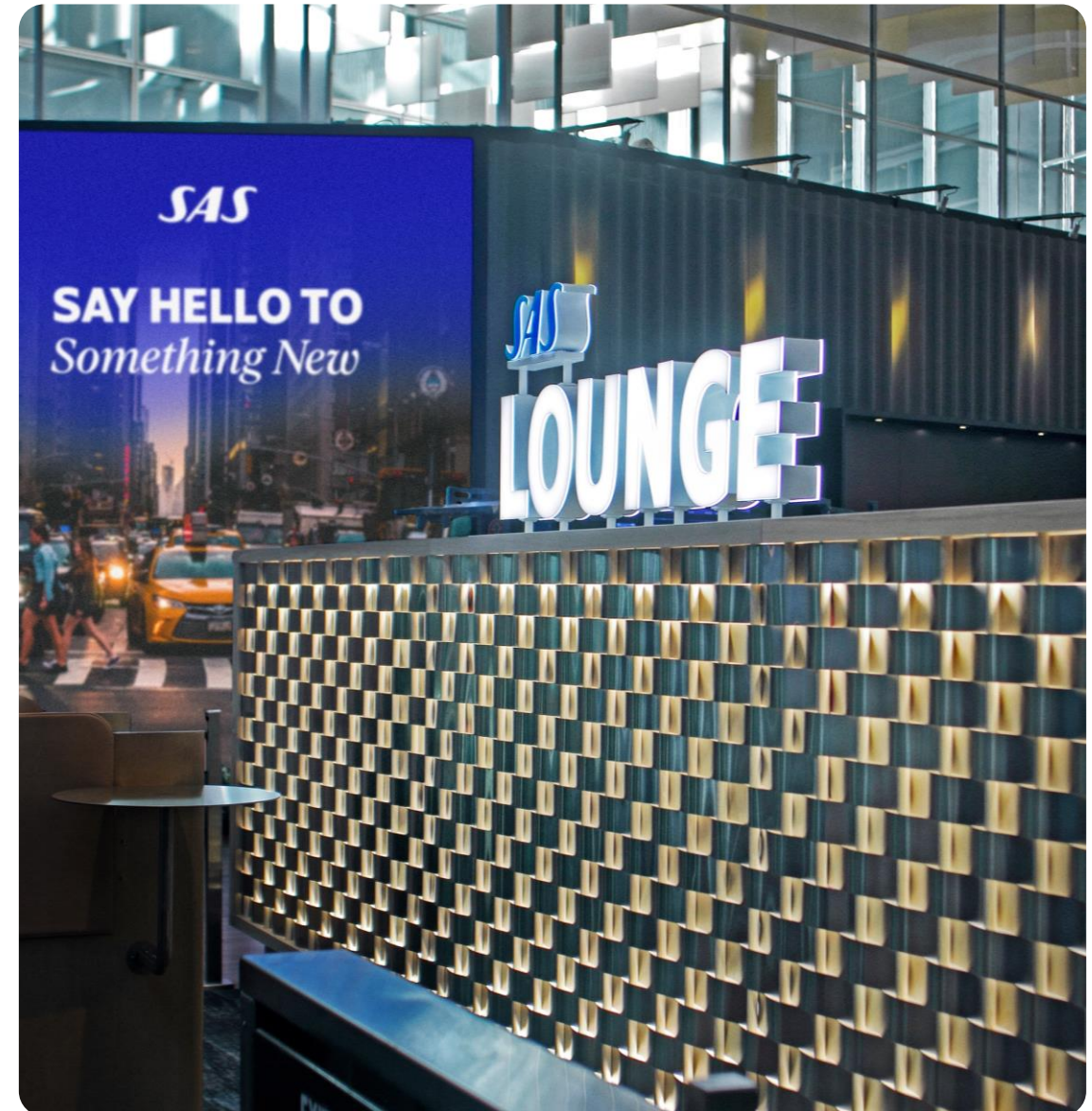
Ambition going forward is to offer a lounge at every airport we fly from

Scandinavia

- Copenhagen, Oslo, Stockholm. All SAS Lounges

Americas

- Chicago: SAS Lounge
- New York/Newark: SAS Lounge
- Atlanta: Delta lounge from September 1
- Boston: Lufthansa Business Lounge
- Los Angeles: Star Alliance Lounge
- New York/JFK now at T1: Lufthansa Business Lounge until further
- San Francisco: United Airlines Club
- Toronto: Air Canada Maple Leaf Lounge
- Washington DC: Lufthansa Business Lounge and Turkish Airlines Lounge



ONE OF EUROPE'S MOST MODERN FLEET



A330

A350



A321LR



A320neo





JOIN US ON THE JOURNEY TOWARD *Sustainable Aviation*

Currently available products

SAS Corporate Sustainability Program

Let's work **together** with a long-term approach to reduce climate impacting CO_{2e} emissions by purchasing SAF

SAS Ticket type *Bio*

Approximately 50 % SAF blend-in in ticket for Economy & Plus

SAS Travel Pass *Bio*

A punch card including approximately 50% biofuel

SAS Ancillary

Add a 20min block/100 SEK of biofuel to your travel

Recommended
to corporates,
Scope 3
reduction
documentation
to be provided



**NEW FLEET
WEIGHT MANAGEMENT
ONBOARD**



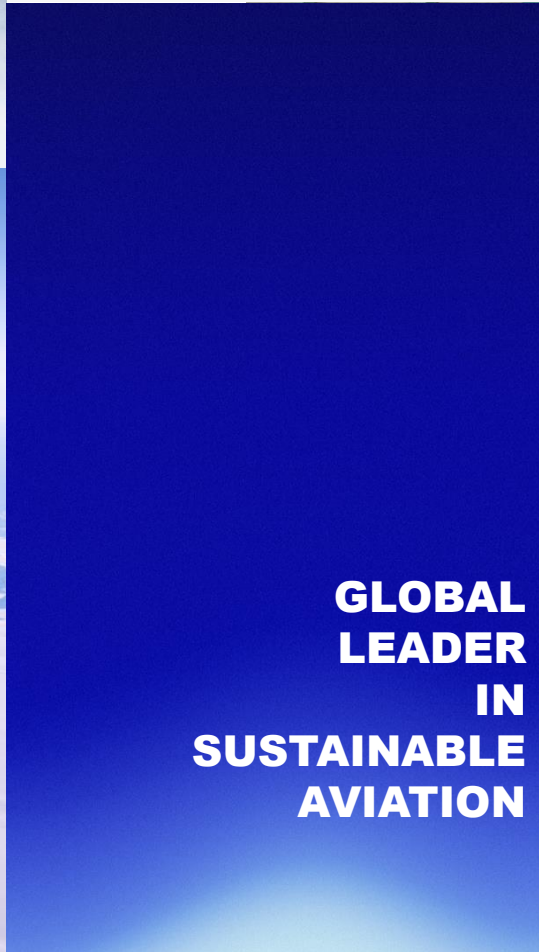
**SUSTAINABLE
DINING
EXPERIENCES**



**DRIVING THE
TRANSITION TO
NET ZERO
AVIATION**



**SUSTAINABLE
AVIATION FUEL**



**GLOBAL
LEADER
IN
SUSTAINABLE
AVIATION**



**ENERGY
SAVING**



**MOVING TOWARD
ELECTRIC
AIRCRAFT**



**SUSTAINABLE
PRODUCTS**



**COLLABORATION
WITH AIRBUS**



TRAVEL CLASSES

Different travel classes, each with unique cabins and levels of comfort and service

- SAS offers different travel classes onboard. Choose between SAS Business, SAS Plus and SAS Go on flights to Scandinavia from the US.
- The difference between the travel classes is the service, the level of comfort and where you're sitting in the cabin.

SAS BUSINESS

Choose SAS Business and discover the ultimate way to travel. Enjoy the best service imaginable and the highest level of comfort. In addition to the advantages on SAS Business, you travel in a massage seat that easily converts into a comfortable fully flat bed.

SAS PLUS

Choose SAS Plus, our premium economy to enjoy extra comfort and service. On flights to Scandinavia, you will get a wider seat, extra leg room as well as access to the SAS Business check in and SAS lounges where available to mention a few advantages.

SAS GO

Choose SAS Go, our economy class is our best value travel class. You will enjoy excellent service and comfort.

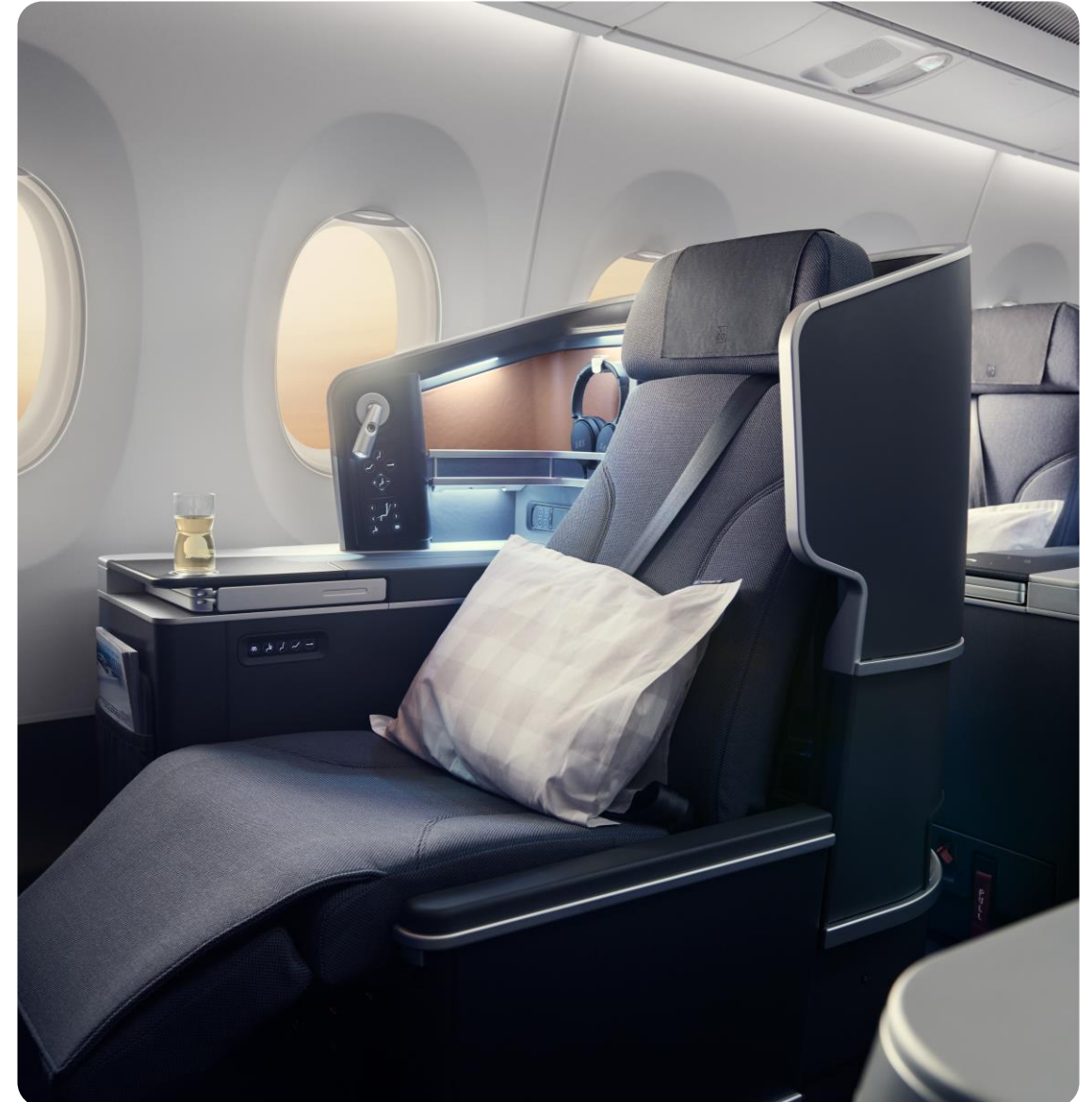
Read more about SAS Business, SAS Plus, and SAS Go [here](#)

SAS BUSINESS

LONG HAUL

Choose SAS Business from the US to Scandinavia and Europe and discover the ultimate way to travel. Enjoy the best service imaginable and the highest level of comfort in a massage seat that easily converts into a comfortable fully flat bed. You can choose from a wide range of entertainment on our HD screen. Enjoy a glass of champagne and a three-course meal with four choices of main course. You can also help yourself to our generous buffet of fine wines, non-alcoholic beverages, fruit and snacks during the flight. screen

- Fast Track
- SAS Lounge
- Priority boarding
- A la carte menu
- Beverages, fruit and snacks during the flight
- Seat configuration: 1-2-1 (A330 and A350), 2-2/1-1 (A321LR Single Aisle)
- Entertainment system on HD screen
- Power outlets and USB ports
- Fully flat bed
- Amenity kit
- Free Wi-Fi (available on most flights)



SAS PLUS

LONG HAUL

Choose SAS Plus, our premium economy to enjoy extra comfort and service. On flights to Scandinavia from the US, you will get a wider seat, extra leg room as well as access to SAS Business check in and SAS lounges.

- Fast Track where available
- SAS Lounge where available
- Priority boarding
- Three-course menu
- Beverages and snacks during the flight
- Seat configuration: 2-3-2 (A330), 2-4-2 (A350) and 2-2 (A321LR Single Aisle)
- Entertainment system on HD screen
- The first row in SAS Plus has leg rests, the other rows have footrests.
- Wider seats and extra leg room
- Reclining seat
- Adjustable headrest
- Power outlets and

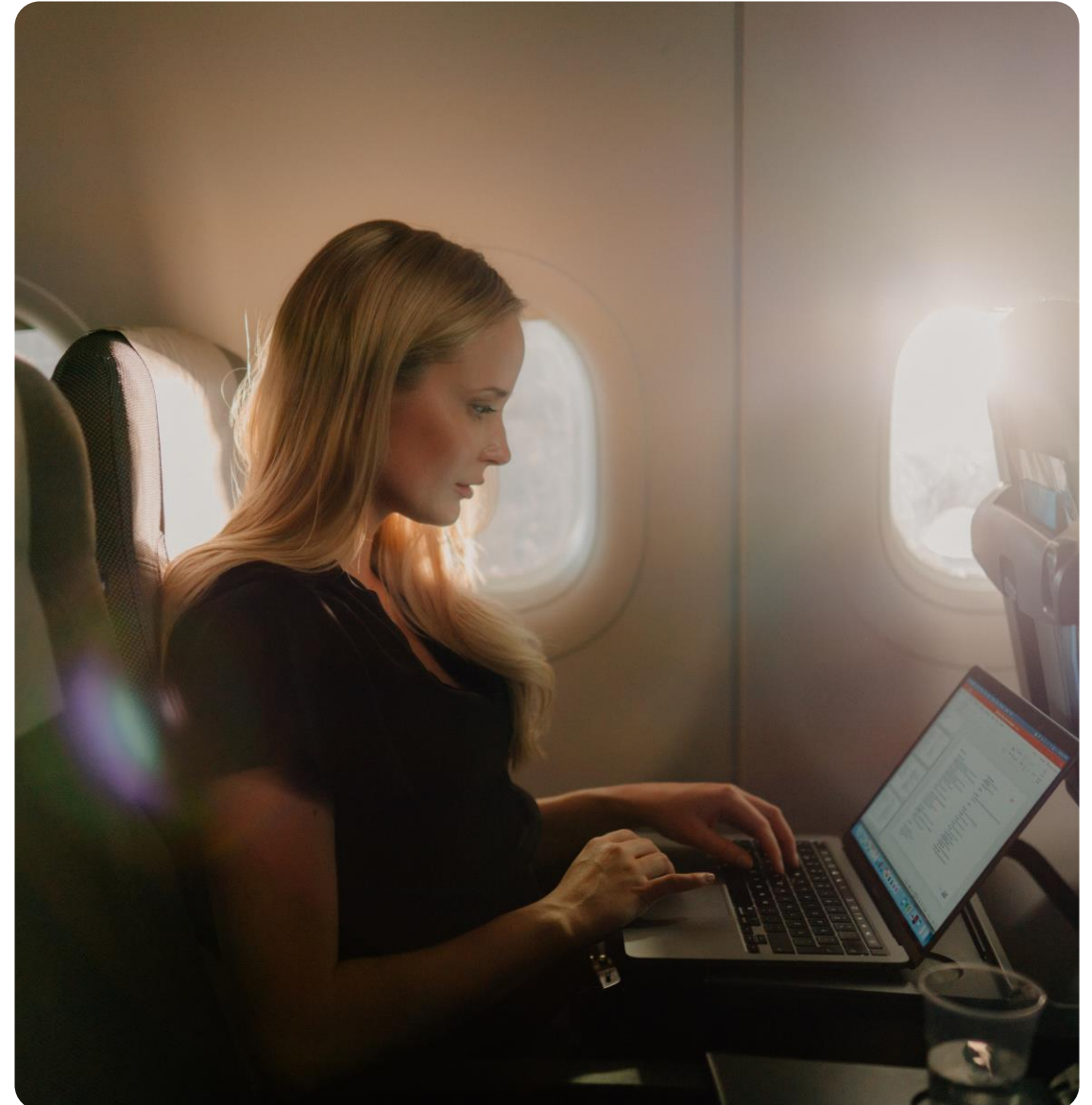


SAS PLUS

SHORT HAUL

Choose SAS Plus to enjoy more comfort and service. On flights within Scandinavia and Europe the seat comfort is the same as in SAS Go, however there are many extra perks

- Fast Track where available
- SAS Lounge where available
- Priority boarding
- Complimentary coffee and tea
- Complimentary meal and snack that you can choose from the trolley
- Designated seating section in front of the cabin
- Wi-Fi available on most flights, for purchase
- USB ports
- Separate cabin
- Wi-Fi available on most flights, for purchase



TRAVEL CLASSES ON NORDIC & EUROPEAN ROUTES

	SAS GO LIGHT	SAS GO SMART	SAS GO PRO	SAS PLUS SMART	SAS PLUS PRO
24-hour money-back guarantee	√	√	√	√	√
SAS EuroBonus points	√	√	√	√	√
Refundable ticket	-	-	-	√	√
Flexible ticket	\$	\$	√	√	√
SAS Lounge*	\$	\$	\$	√	√
SAS Fast Track*	-	-	-	√	√
Food and drinks included onboard	\$	\$	\$	√	√
Seat selection at reservation	\$	\$	\$	\$	\$
Wi-Fi**	\$	\$	\$	\$	\$
Checked baggage	\$	1 x 23 kg	1 x 23kg	1 x 23kg	2 x 23 kg
Carry-on baggage	\$	1 x 8 kg	1 x 8 kg	2 x 8 kg	2 x 8 kg
Priority baggage*** and boarding	-	-	-	√	√
Coffee and tea onboard, newspapers in the SAS App	√	√	√	√	√
SAS For Business discounts	√	√	√	√	√

* SAS Lounge and Fast Track included. Availability varies by airport

** Wi-Fi available on most flights

*** Not available on SAS domestic flights within Sweden, Norway & Denmark

Subject to change. For complete rules and product details, please check your GDS & www.sassalesinfo.com



SAS LOUNGE

Work or relax, grab a bite and something to drink in our lounges before your flight. Available for SAS Business & SAS Plus*



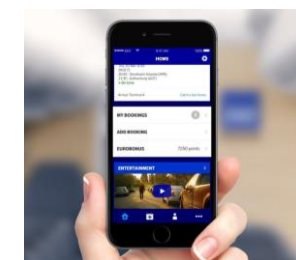
EUROBONUS

Earn more EuroBonus points in SAS Plus



SAS FAST TRACK

Save time at the airport security. Sleep a little longer in the morning or get the valuable extra time in our lounge. Available for SAS Business & SAS Plus**



WI-FI

Available for purchase

TRAVEL CLASSES & FARE STRUCTURE USA & CANADA

	SAS GO LIGHT	SAS GO SMART	SAS GO PRO	SAS PLUS SMART	SAS PLUS PRO	SAS BUSINESS SMART	SAS BUSINESS PRO
Booking classes	O, T, L, N, K, R, U, W, V, Q , H, M, E			A, P, B, S, Y		J, Z, D, C	
Seat configuration per aircraft type	A350: 3-3-3 A330: 2-4-2 A321LR: 3-3			A350: 2-4-2 A330: 2-3-2 A321LR: 2-2		A350: 1-2-1 A330:1-2-1 A321LR: 2-2/1-1	
Advanced Seating	\$	\$	\$	\$	\$	\$	\$
Checked baggage	\$	1 x 23 kg		1 x 23 kg	2 x 23 kg	2 x 32 kg	
Carry-on baggage	1 x 8 kg			2 x 8 kg		2 x 8 kg	
Lounge*	\$	\$	\$	√	√	√	√
Fast Track*	-	-	-	√	√	√	√
Food and beverage onboard	Meals and two non-alcoholic beverages incl.			Upgraded meal service incl. drinks		Premium meals and drink service	
Wi-Fi**	\$	\$	\$	\$	\$	-	-
HD screens	√	√	√	√	√	√	√
EuroBonus / mileage accrual	√	√	√	√	√	√	√
Rebooking	\$	\$	√	√	√	√	√
Refund	-	-	√	-	√	-	√

* SAS Lounge and Fast Track included. Availability varies by airport

** Wi-Fi available on most flights

Subject to change. For complete rules and product details, please check your GDS & www.sassalesinfo.com



SAS LOUNGE

Work or relax, grab a bite and something to drink in our lounges before your flight. Available for SAS Business & SAS Plus*



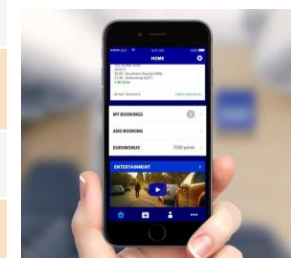
EUROBONUS

Earn more EuroBonus points in SAS Business and SAS Plus.



SAS FAST TRACK

Save time at the airport security. Sleep a little longer in the morning or get the valuable extra time in our lounge. Available for SAS Business & SAS Plus**



WI-FI

Complimentary in SAS Business

COMPLIMENTARY STOPOVER

Get two or more destinations for the price of one. SAS offers complimentary stopovers in Scandinavia on most fares from USA & Canada to Scandinavia or Europe. For example, if your client is going to Amsterdam, Paris, London, Rome or Helsinki, they can visit Copenhagen, Stockholm, Oslo and more for the same price.

APPLICATIONS/RULES

- From USA & Canada to Scandinavia or Europe
- Applicable for all public structure fares* (L and above)
- Offered in service classes – SAS Business, SAS Plus and SAS Go
- All year – high and low season
- Four free stopovers permitted, two in each direction. Restrictions apply

Please visit the sites below to get some inspiration about Scandinavia and Finland and what to do in i.e. Copenhagen, Stockholm, Oslo or Helsinki.

- Copenhagen, Denmark (CPH): [Visit Copenhagen](#) and [Visit Denmark](#)
- Stockholm, Sweden (ARN): [Visit Stockholm](#) and [Visit Sweden](#)
- Oslo, Norway (OSL): [Visit Oslo](#) and [Innovation Norway](#)
- Helsinki, Finland (HEL): [My Helsinki](#) and [Visit Finland](#)

Subject to change. Please check your GDS for complete fare rules, fare types may vary.

*Stopovers are not permitted for campaign fares, Go Light & youth fares.



SAS GROUPS

SAS offers group models for groups of 10 or more passengers traveling together.

Customers can utilize the highly appreciated flexibility, especially when traveling as groups.

Group offers are saleable in all point-of-sale markets and to all route areas.

Some benefits for your group:

- All SAS operating destinations
- Low price or high flexibility
- Selected offers towards Ad-hoc and Bulk agents
- Name reporting close to departure
- Rebooking against a fee
- Group members may request upgrades to other service classes

Please email group inquiries to groupsales@sasair.com.



CONTACT SAS

Reservations, EuroBonus and Agent Help Desk

USA 800-221-2350

Canada 855-593-6279

- Mon-Fri: 9am – 7pm EST
- Sat: 9am – 5pm EST
- Sun: 10am – 7pm EST

Assists with:

Seating, Meals, Name Changes, Re-bookings, Schedule Changes, Published Fare Rules and Penalty Questions

SAS Customer Care: www.flysas.com/feedback (to file a claim post travel)

SAS Agent portal: www.sassalesinfo.com

SAS Agent Newsletter: [Travel Agent Newsletter](#)

SAS Groups: groupsales@sasair.com & www.sassalesinfo.com

SAS Refunds: refunds-us@sasair.com

(email for USA agents only, Canada agents via BSP)



SAS AGENT PORTAL

www.sassalesinfo.com

Keep up to date on SAS:

Traffic News

Product News

Distribution & NDC

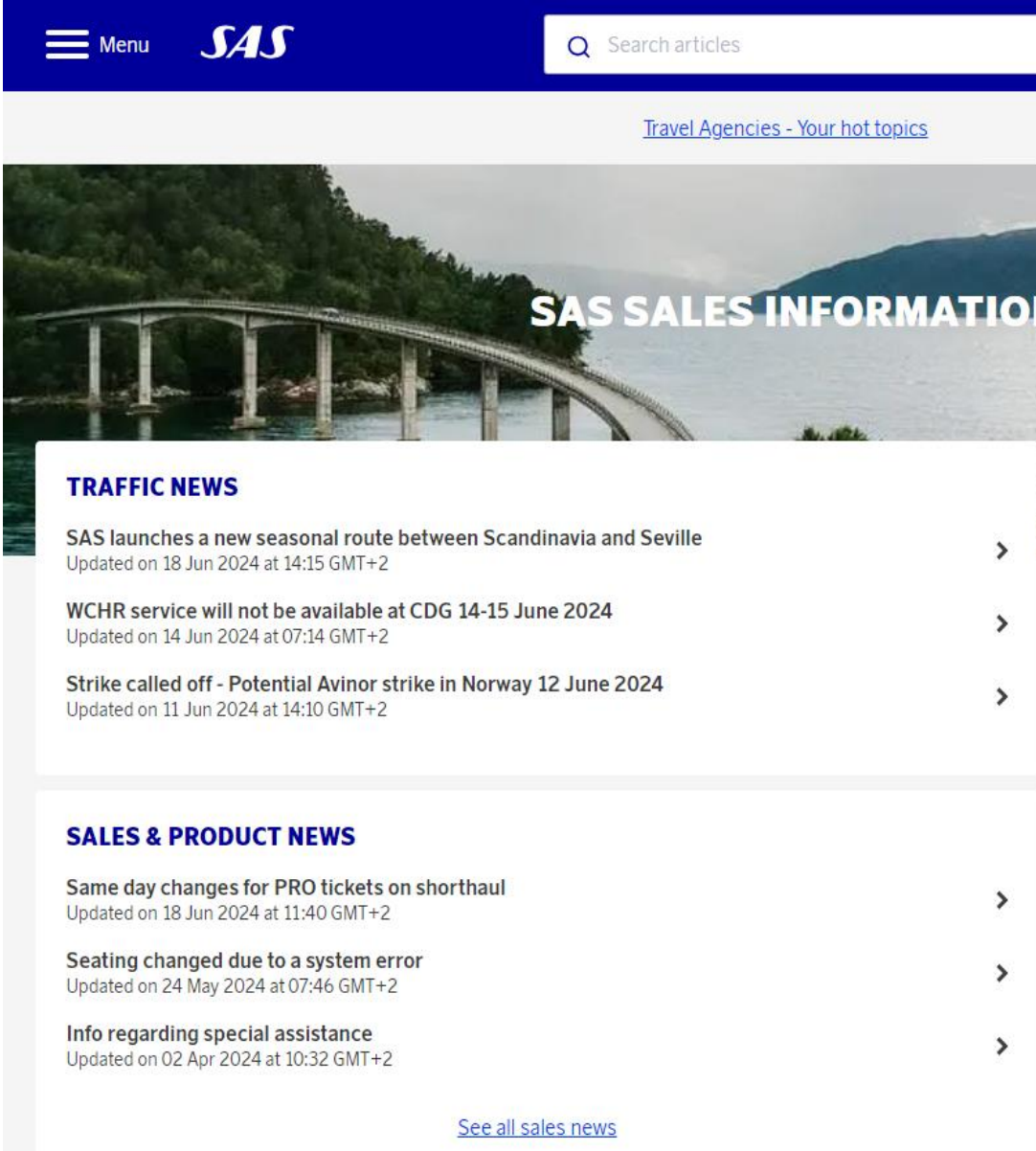
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Menu SAS

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SAS SALES INFORMATION

TRAFFIC NEWS

- SAS launches a new seasonal route between Scandinavia and Seville**
Updated on 18 Jun 2024 at 14:15 GMT+2 >
- WCHR service will not be available at CDG 14-15 June 2024**
Updated on 14 Jun 2024 at 07:14 GMT+2 >
- Strike called off - Potential Avinor strike in Norway 12 June 2024**
Updated on 11 Jun 2024 at 14:10 GMT+2 >

SALES & PRODUCT NEWS

- Same day changes for PRO tickets on shorthaul**
Updated on 18 Jun 2024 at 11:40 GMT+2 >
- Seating changed due to a system error**
Updated on 24 May 2024 at 07:46 GMT+2 >
- Info regarding special assistance**
Updated on 02 Apr 2024 at 10:32 GMT+2 >

[See all sales news](#)

KEEP IN TOUCH



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**THANK YOU
AND WELCOME ONBOARD**
SAS