

# CONTENTS

# HOW DO YOUMAKE AGREAT DAYEN BETTER?



# MORE PERSONAL

To deepen the level of engagement, the campaign prioritised traffic to the website so that people could download resources or create posts/posters rather than just seeing content via impressions of social posts and online ads.

# MORE RELEVANT

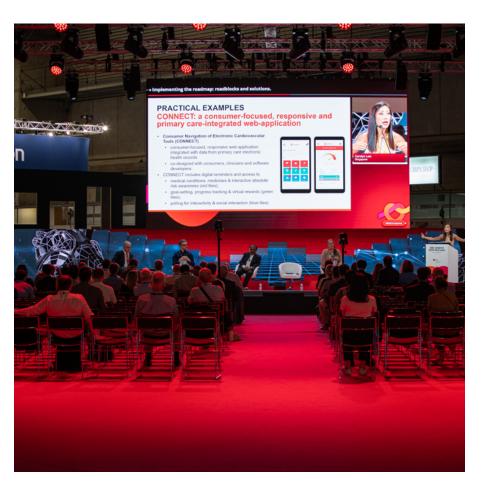
In the third year of
#UseHeart, the campaign
focused on relatable,
universal themes: equity in
healthcare; the environment
and climate; and selfcare – and brought them
into daily life with street
art and a playlist.

# MORE INCLUSIVE

A longer lead-in to grow awareness of the campaign, especially among the High Heart audience. This included a specific paid media campaign for the ESC Congress 2022 at the end of August.



























# PERFORMANCE AGAINST GOALS AND TARGETS

Deliver a valuable campaign for Members

WHF GOAL

Make heart health more popular

**COLLECTIVE GOAL** 

Help reduce the global burden of cardiovascular disease

**COLLECTIVE GOAL** 

100% MEMBER ACTIVATION #1 HEALTH DAY IN 2022

AWARENESS AND BEHAVIOUR CHANGE

**MEMBERS ACTIVATED** 91 IN 2021 79 IN 2020



### **EXTERNAL ORGANIZATIONS ACTIVATED** 198 IN 2021

Top companies who got involved USD \$166BN+ revenue 350,000+ employees



















# +6.5% FOLLOWERS OVERALL, 2X ON INSTAGRAM, +5K ON TWITTER

2020

2021

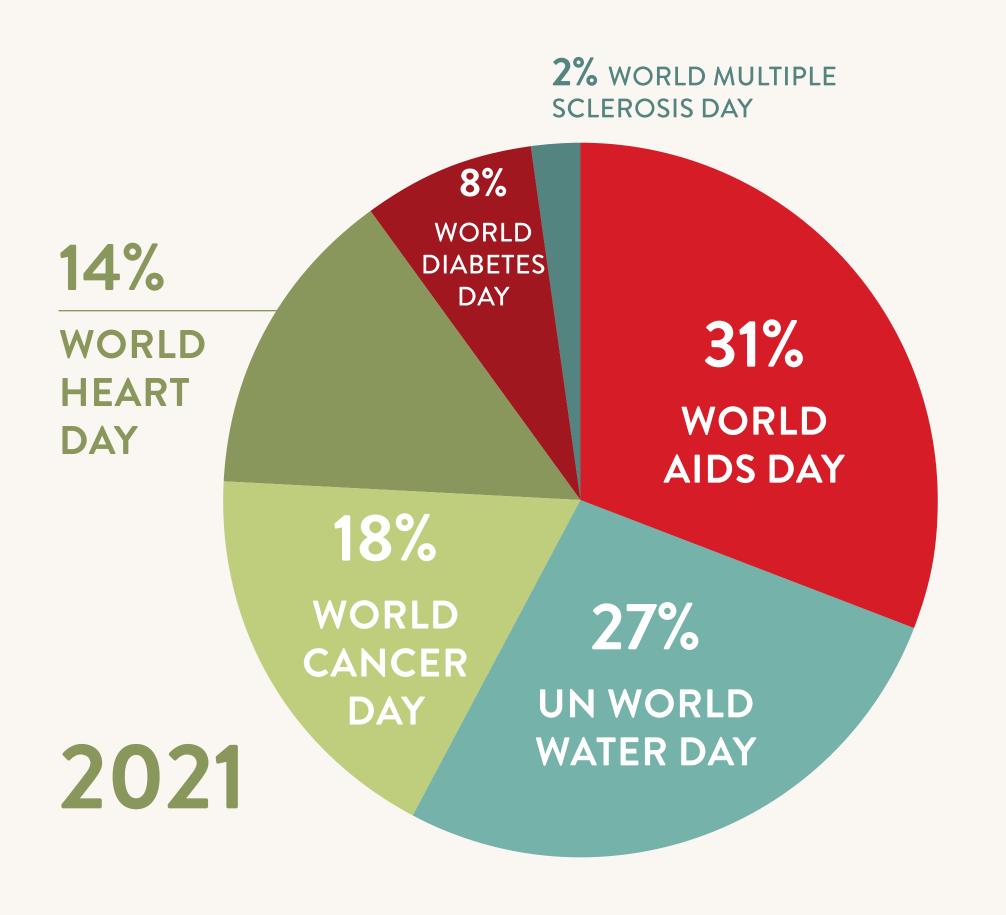
2022

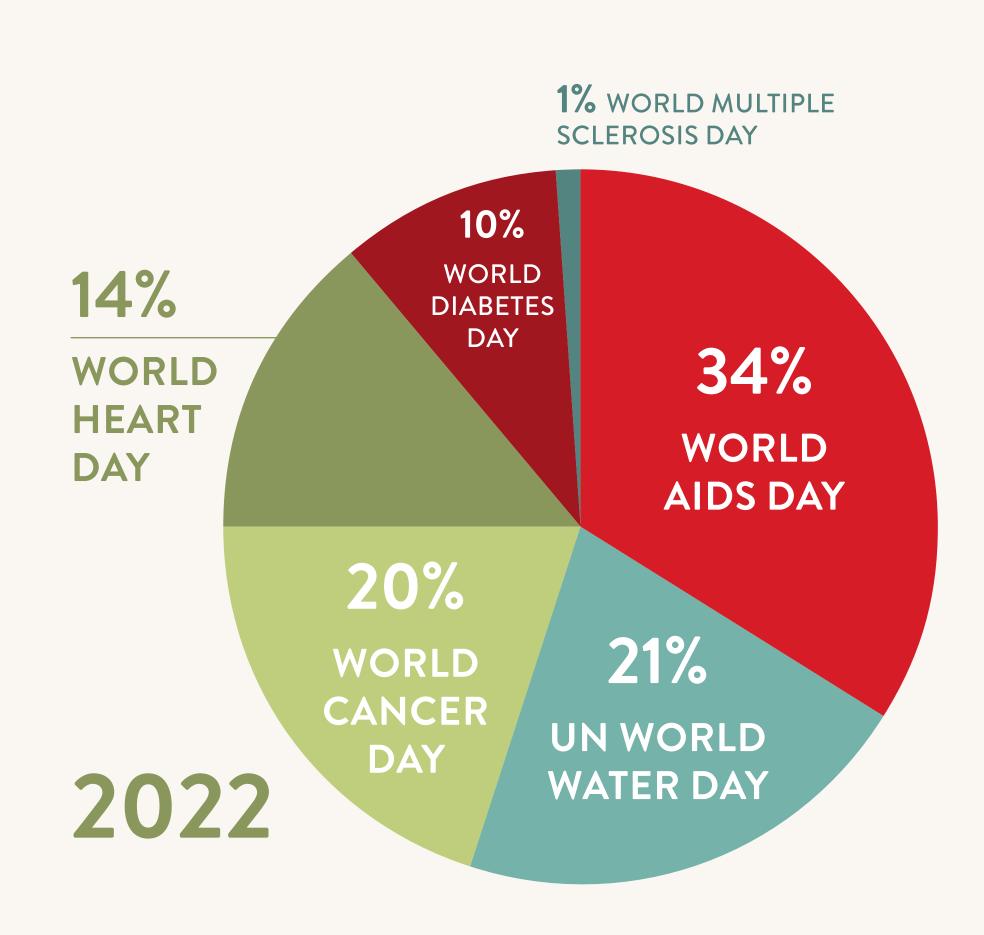
	SOCIAL MEDIA COMMUNITY	FOLLOWERS	<b>f</b> FANS	© FOLLOWERS	
UN WORLD WATER DAY	203,012	82,200	120,812	100,687	
WORLD HEART DAY	186,038	29,100	153,000	3,938	
WORLD DIABETES DAY	130,730	80,700	50,030	-	
WORLD MULTIPLE SCLEROSIS DAY	119,640	16,800	102,840	-	
WORLD CANCER DAY	78,500	-	65,000	13,500	
WORLD AIDS DAY	40,992	7,324	32,000	1,668	

	SOCIAL MEDIA COMMUNITY	FOLLOWERS	<b>f</b> FANS	© FOLLOWERS	
UN WORLD WATER DAY	375,841	92,300	122,551	160,990	
WORLD HEART DAY	186,291	30,602	150,289	5,400	
WORLD DIABETES DAY	143,900	83,415	60,485	-	
WORLD MULTIPLE SCLEROSIS DAY	125,425	17,173	102,679	5,573	
WORLD CANCER DAY	78,500	-	69,181	-	
WORLD AIDS DAY	40,992	7,324	32,000	1,668	

	SOCIAL MEDIA COMMUNITY	FOLLOWERS	<b>f</b> FANS	ි FOLLOWERS	
UN WORLD WATER DAY	572,019	103,931	286,000	182,088	
WORLD HEART DAY	198,502	35,600	,600 151,760		
WORLD DIABETES DAY	194,195	62,043	131,000	1152	
WORLD MULTIPLE SCLEROSIS DAY	120,934	17,473	97,000	6,461	
WORLD CANCER DAY	107,084	9,336	74,418	23,330	
WORLD AIDS DAY	48,331 25,547 1		17,000	5,784	

# SHARE OF VOICE IS STATIC VS PREVIOUS YEAR





# TARGET 3: AWARENESS & BEHAVIOUR CHANGE

# POTENTIAL REACH IN MAINSTREAM MEDIA GROWING YEAR-ON-YEAR

# BILLION

## POTENTIAL MEDIA COVERAGE 7.9 BILLION IN 2021 1.7 BILLION IN 2020

In 2021, the press release was picked up by a user on Reddit news, the Internet chat forum which has 30 billion views every month, which pushed the potential reach of the press release up by approximately 5.5-6 billion. Without the "Reddit effect", the 2021 press release would have had a potential reach of around 2 billion.

### CLIMATE CHANGE AND HEALTH INEQUITY A DEADLY MIX FOR THE MOST VULNERABLE: WORLD HEART FEDERATION

**NEWS PROVIDED BY** World Heart Federation → 28 Sep, 2022, 23:01 BST

SHARE THIS ARTICLE









GENEVA, Sept. 29, 2022 /PRNewswire/ -- On World Heart Day, the World Heart Federation (WHF) is calling for urgent action on climate change and health inequity, saying millions more lives are now at risk from cardiovascular disease, which is still the world's biggest killer.

Climate change and air pollution are responsible for 25% of deaths from cardiovascular disease, killing 7 million people annually.<sup>[1]</sup> These deaths and the wider impacts of climate change disproportionately affect vulnerable populations.

Professor Fausto Pinto, President of WHF: "Millions of already vulnerable people are doubly exposed to extreme weather events and limited access to healthcare. World leaders must step up efforts on the two biggest threats of our time: climate change and global health inequity."

Alongside the World Health Organisation (WHO), WHF is calling on governments, civil society, and global industry to meet net-zero targets, to tackle global warming and curb air pollution, and to deliver healthcare access for all.

# EXPONENTIAL GROWTH IN REACH ON SOCIAL MEDIA

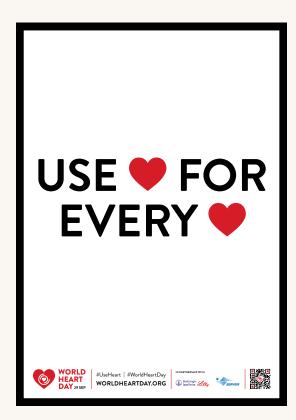
# 2 BILLION

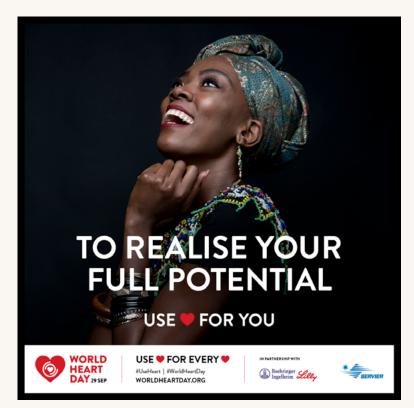
POTENTIAL REACH ON SOCIAL MEDIA OF THE CAMPAIGN HASHTAGS 1.1 BILLION IN 2021 72.7 MILLION IN 2020 43.5 MILLION IN 2019



3

# THE CAMPAIGN











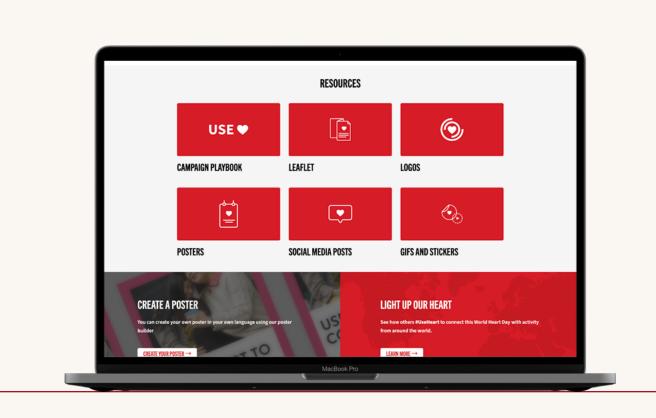
**FULL SUITE OF ASSETS** 



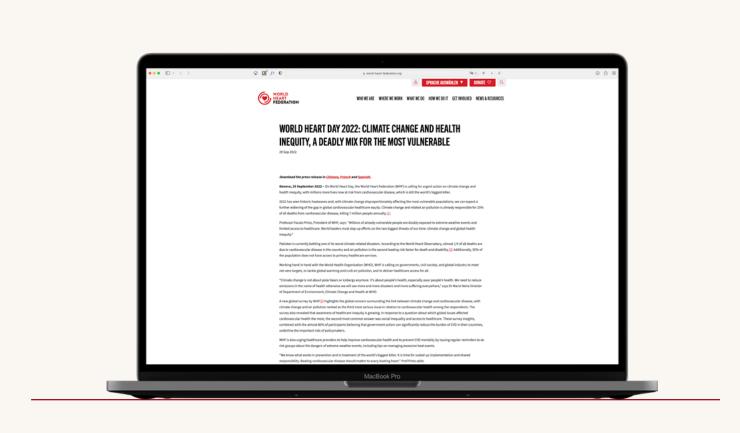
2 PLAYBOOKS



LANDMARK ILLUMINATIONS

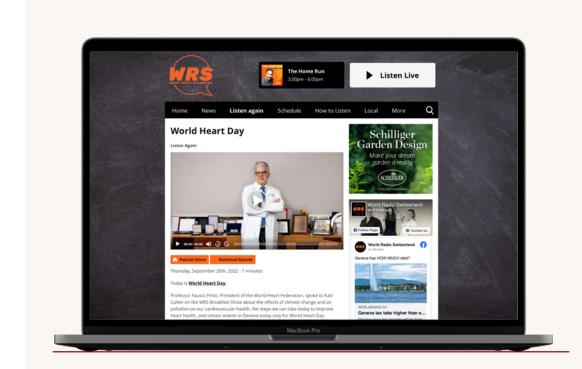


INTERACTIVE RESOURCE HUB

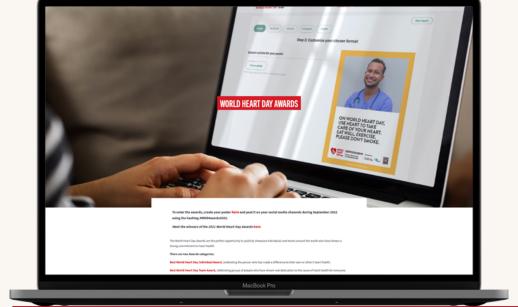


PRESS RELEASE IN 7 LANGUAGES

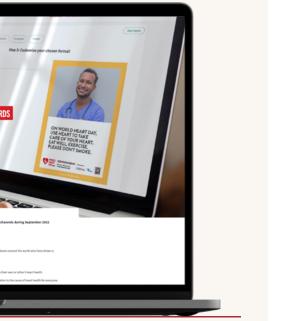
# **HIGH-HEART**



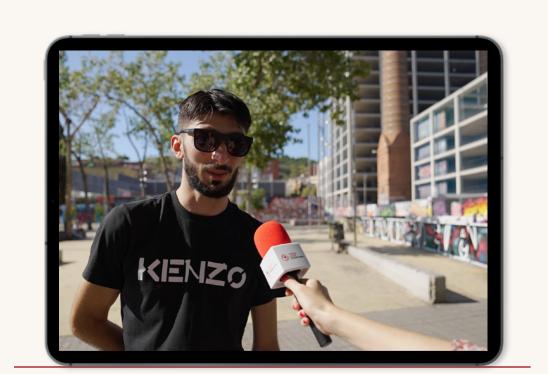
RADIO AND TELEVISION **INTERVIEWS** 



**WORLD HEART AWARDS** 



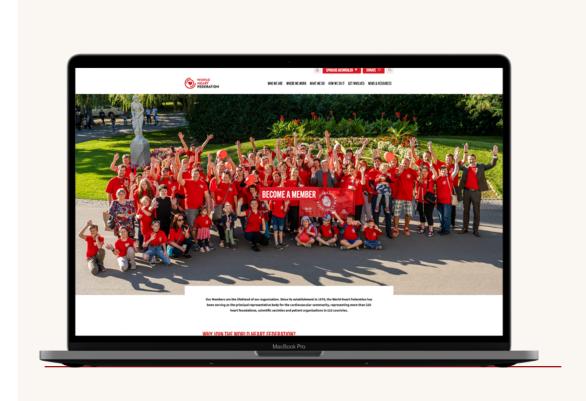
**VOX POPS (34 IN TOTAL)** 





LOW-HEART

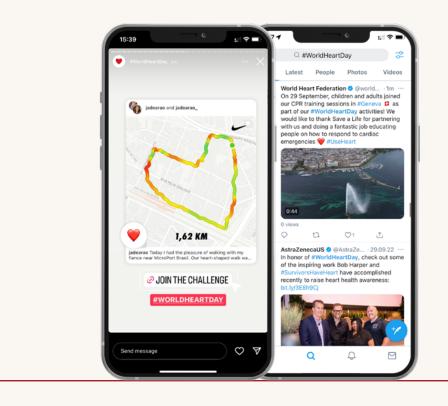
**BESPOKE PLAYLIST ON SPOTIFY** 



MEMBER ENGAGEMENT



**ESC ACTIVATION** 



SOCIAL MEDIA MONITORING & COMMUNITY ENGAGEMENT



**INSTAGRAM STICKERS & GIFS** 

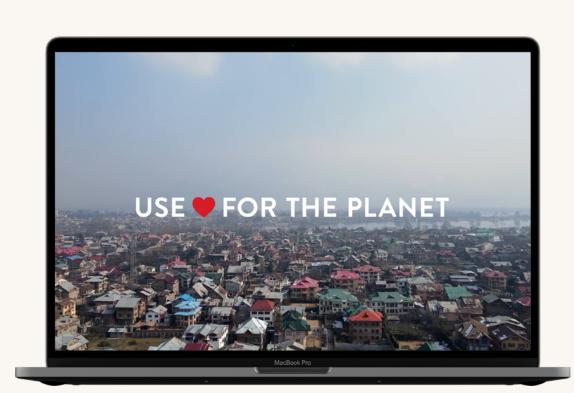
# MORE THAN DOUBLE THE NUMBER OF PEOPLE WATCHED THE CAMPAIGN FILMS THIS YEAR

194K

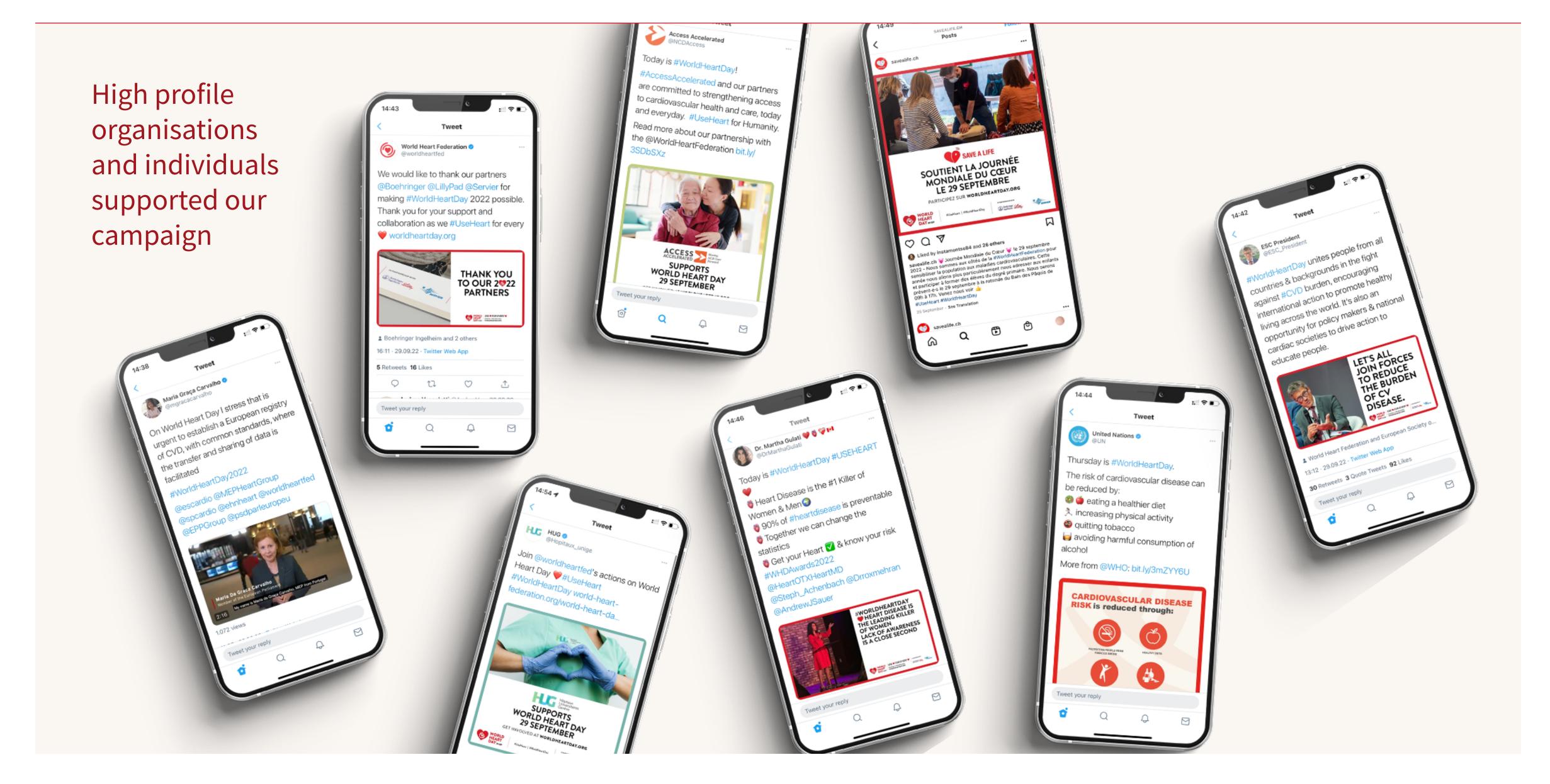
WHD FILM VIEWS 85K IN 2021



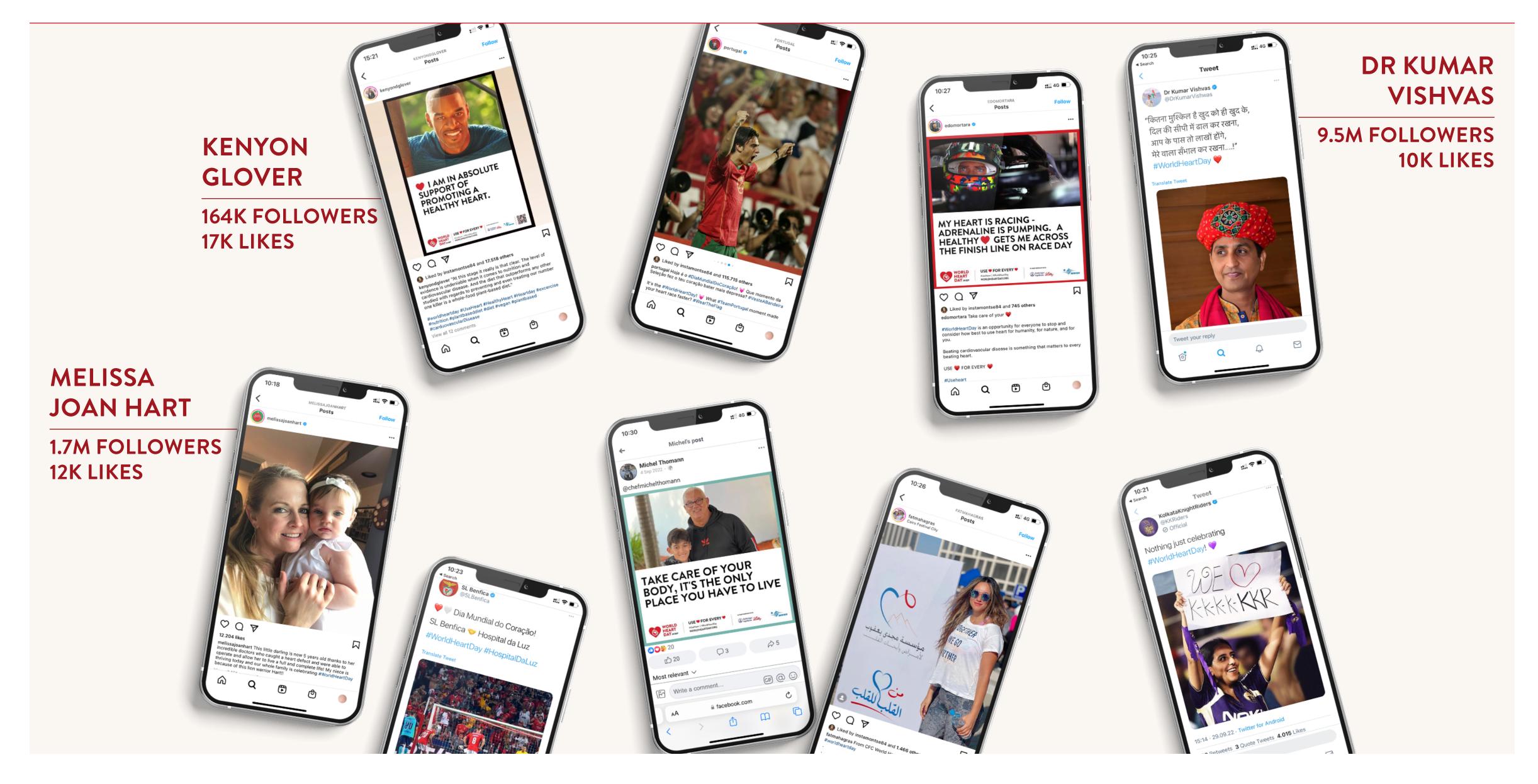




# 3.3 SUPPORT FROM OUR FRIENDS



# 3.4 INFLUENCER AND CELEBRITY ACTIVATIONS



# KEY STATS SOCIAL MEDIA & PR

# BILLION

TOTAL 6 HASHTAGS POTENTIAL REACH 1.1 BILLION IN 2021

# 14 BILLION

**#WORLDHEARTDAY** POTENTIAL REACH 1.1 BILLION IN 2021

798.9K 107.1K

**#WORLDHEARTDAY ENGAGEMENTS** 891K IN 2021

# 166 MILLION

**#USEHEART** POTENTIAL REACH 43.3M IN 2021

**#USEHEART ENGAGEMENTS** 76K IN 2021

21

# ISSUED BY WHD & RELEASED THROUGH PR NEWSWIRE

**POTENTIAL REACH** 

MENTIONS ACROSS
INTERNATIONAL MEDIA

28.41

VIEWS OF THE RELEASE

LANGUAGES TRANSLATED

# 4.3 SOCIAL MEDIA MONITORING





Own tweets: 405

Engagement: 24.3K

Total impressions: 292.3K

Potential reach: 52.9M

# **f** FACEBOOK



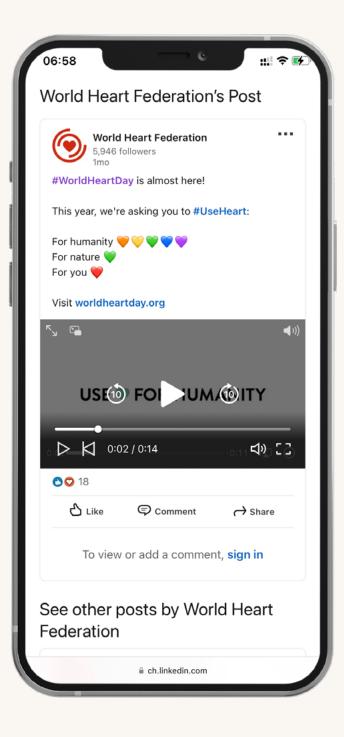
Own posts: 38

Engagement: 632

Total impressions: 7.2M

Potential reach: 4.5M

# in LINKEDIN



Own posts: 64

Engagement: 3K

Total impressions: 80.8K

Potential reach: 339.9M

# **O INSTAGRAM**



Own posts: 60

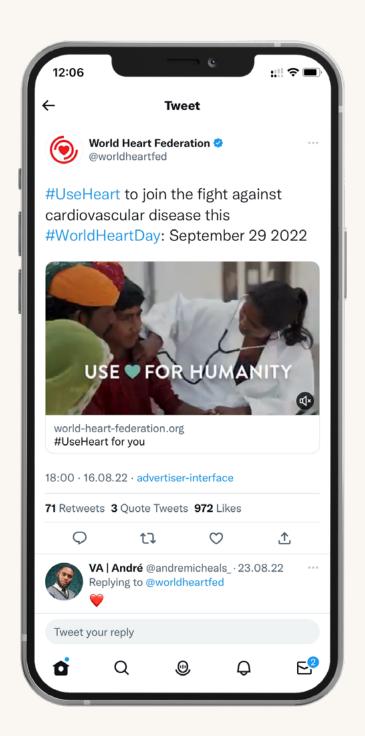
Engagement: 36.2K

Total impressions: 3.8M

Potential reach: 138K

# 4.4 MOST IMPACTFUL POSTS





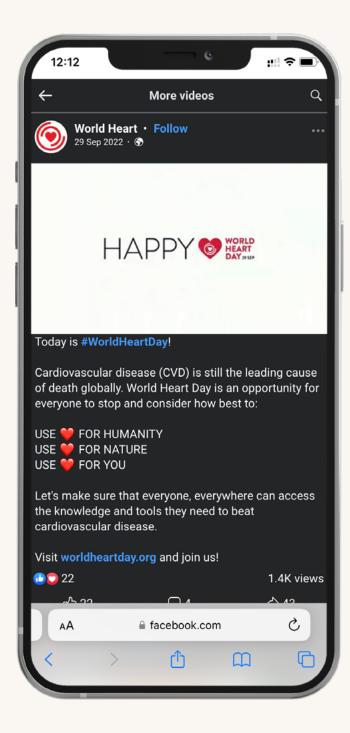
Reach: **34.8K** 

Retweets: 71

Replies: 28

Impressions: 1.2K

# **f** FACEBOOK



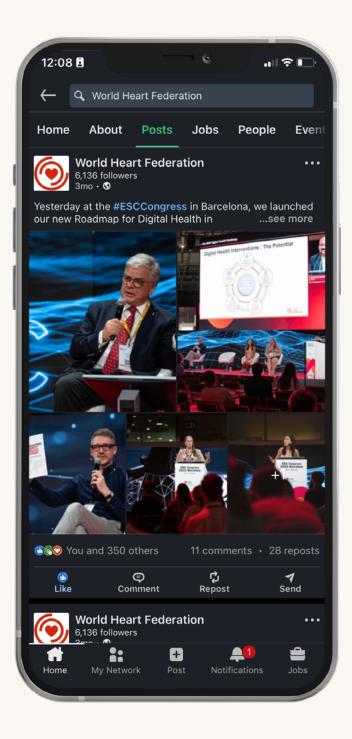
Reach: **2.3K** 

Reactions: 61

Shares: 46

Impressions: 2.4K

# in LINKEDIN

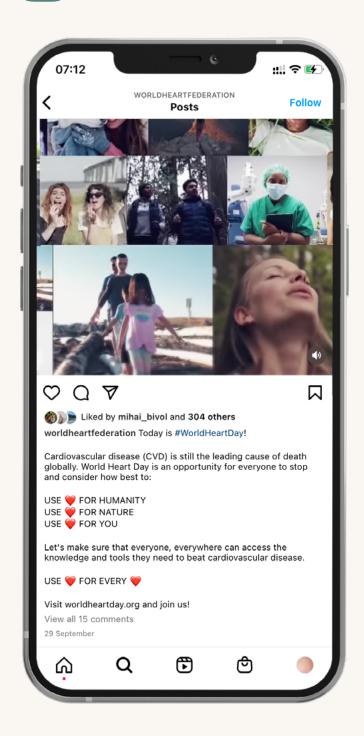


Reach: **4.8K** 

Reactions: 359

Shares: 23

# © INSTAGRAM



Reach: **7.3K** 

Reactions: 319

Likes: **304** 

### 4.5 **KEY WEBSITE DATA**

252,916 30%

194,472 IN 2021

**USERS** 

**INCREASE VS 2021** 

### TOP 10 COUNTRIES VISITING

Philippines	<b>75,542</b> (33.65%)
Nigeria	<b>44,598</b> (19.87%)
India	<b>44,288</b> (19.73%)
United States	<b>13,084</b> (5.83%)
United Kingdom	<b>8,078</b> (3.6%)
Australia	<b>3,654</b> (1.63%)
United Arab Emirates	<b>3,647</b> (1.62%)
Pakistan	<b>1,893</b> (0.84%)
Indonesia	<b>1,587</b> (0.71%)
Bangladesh	<b>1,433</b> (0.64%)

18,510

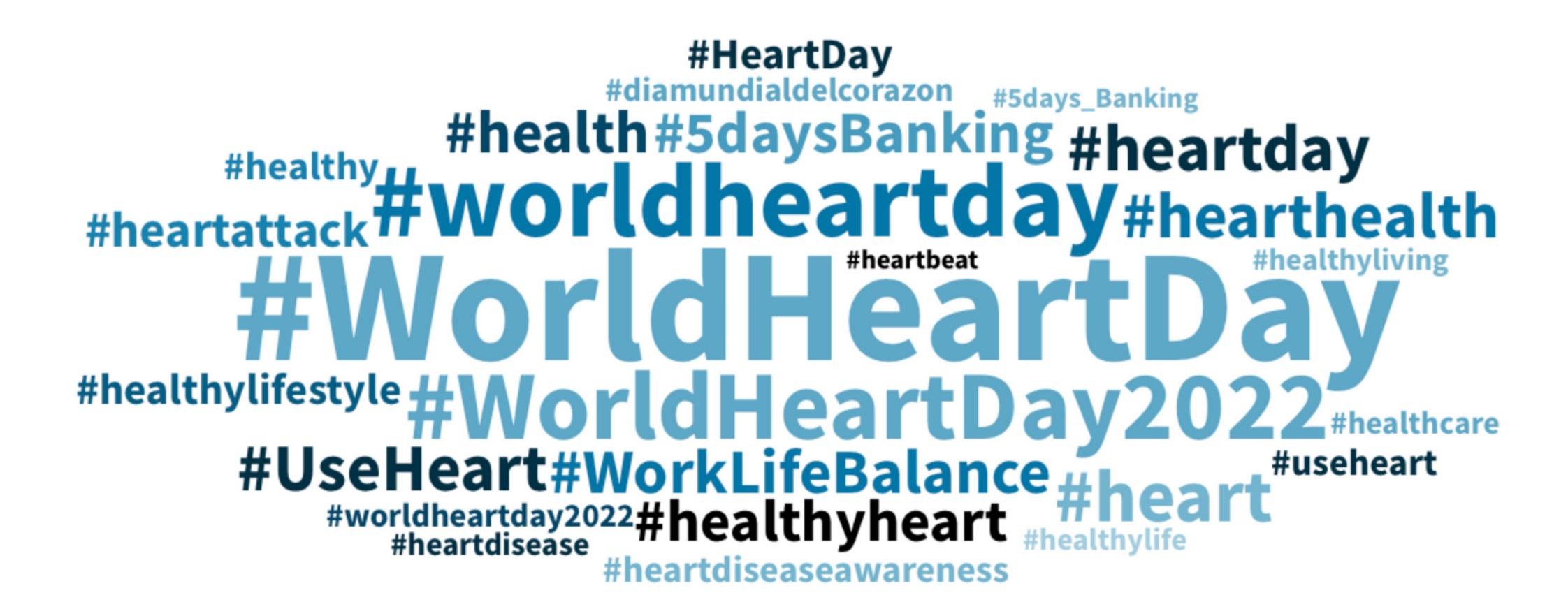
RESOURCES DOWNLOADED 19,855 IN 2021 8,009

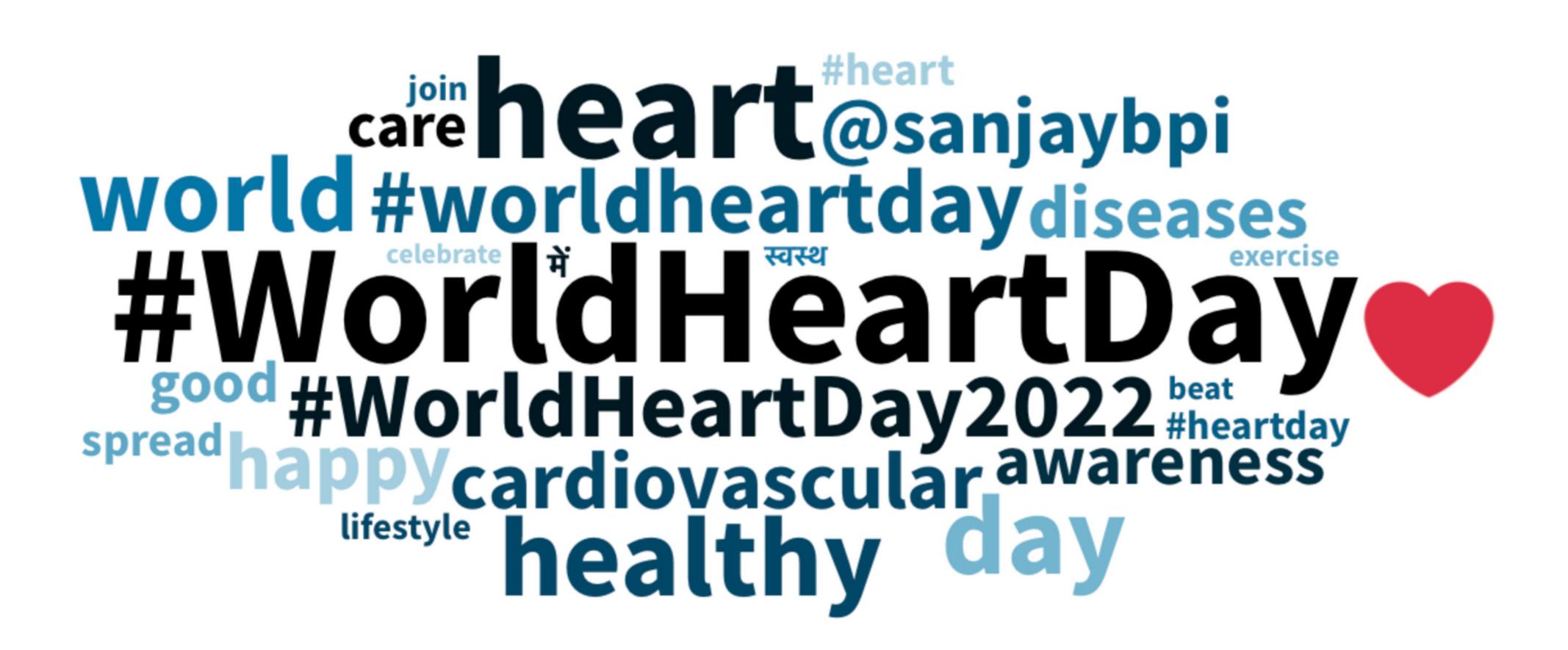
WHD POSTERS
CREATED
8,989 IN 2021

Poster builder was not functional for a number of days. The issue was rectified on September 15<sup>th</sup>.

# WHO IS TALKING ABOUT WORLD HEART DAY, AND WHAT ARE THEY SAYING?

27





# 5.3 GLOBAL ENGAGEMENT WITH WHD

This year saw notable increases in participation in Nigeria and the Philippines, where much of the paid media and inperson campaigns were focused.



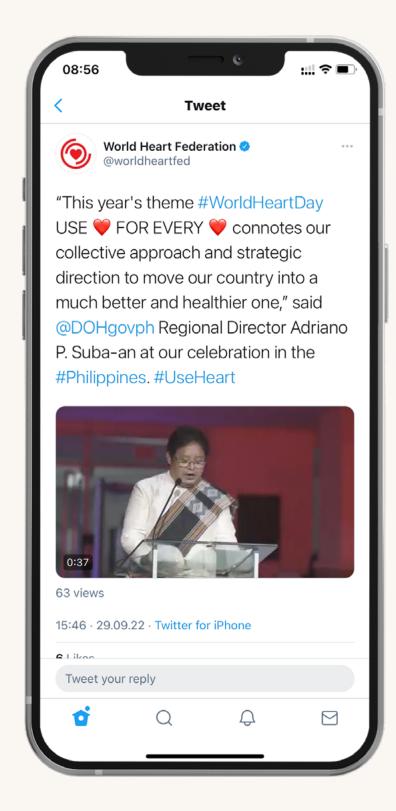
A note on China:
Digital data is not shared outside the country. The below was shared by partners at the Chinese Cardiovascular Association.

- 65 million social media reach
- 20 cities TV stations and broadcasting stations reach
- 10 mainstream media platforms reach
- 4,000 hospitals and 600,000
   patients participate in WHD
   free clinic and education
- **45,000 views** and downloads of 2022 WHD toolkit

# 5.4 SPOTLIGHT ON THE PHILIPPINES

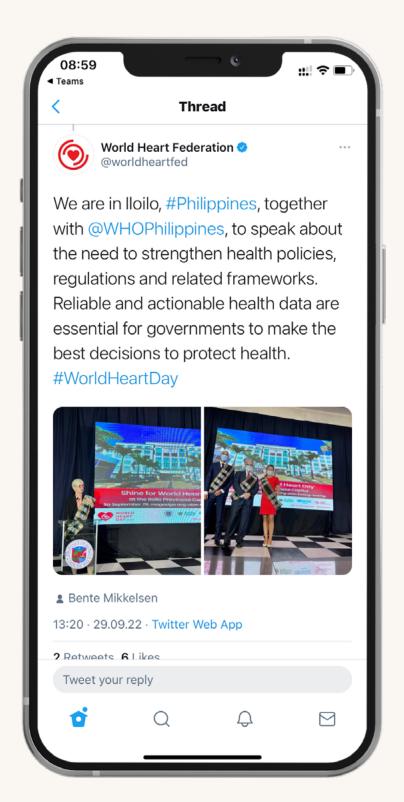
As the host of the main WHD event in 2022, the Philippines was prioritised across digital campaigns: on social media the week of WHD, and on Google (search, display, email and video) for the duration of the campaign.

The combined online and offline focus proved a success, with the Philippines driving most people to the World Heart Day site and marking the 28<sup>th</sup> and 29<sup>th</sup> alongside the WHO and local partners in Iloilo.



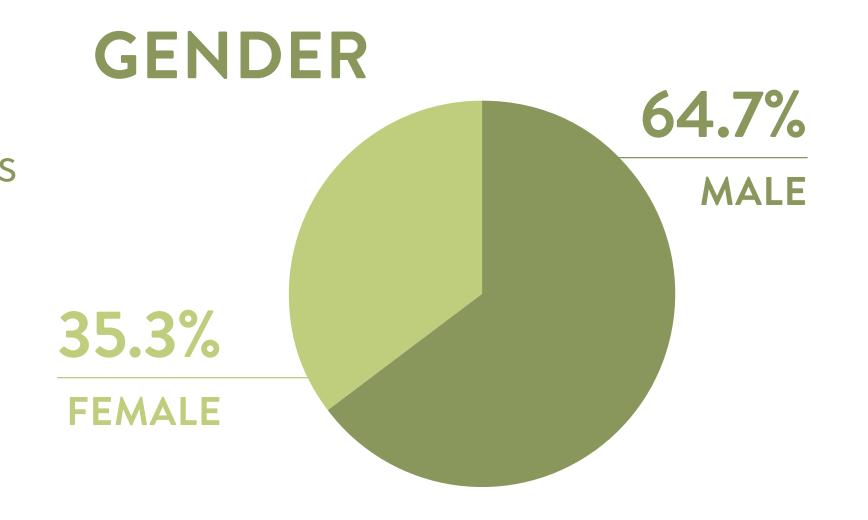




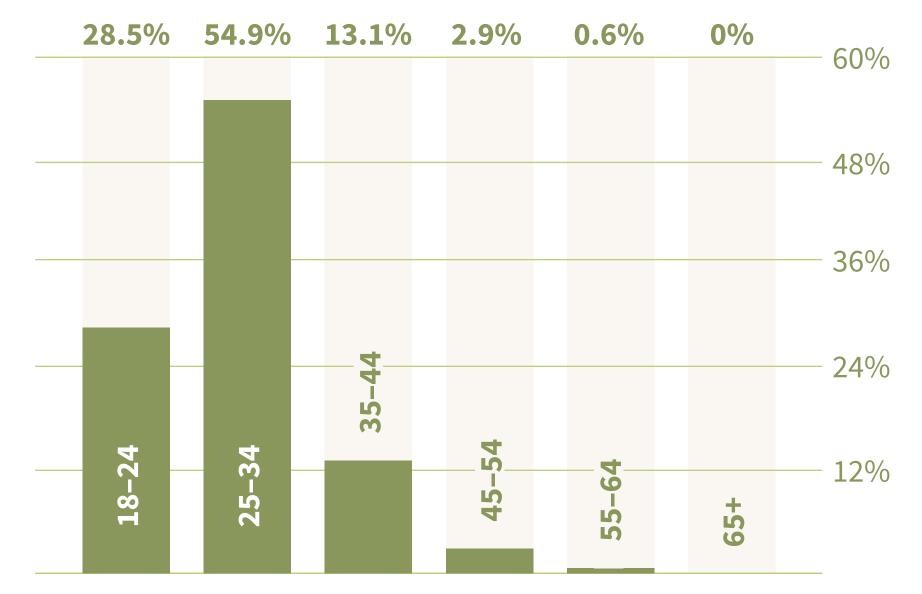


# 5.5 WHO TALKS ABOUT WHD, WHERE?

The campaign skewed towards a younger male audience this year.



## AGE



## LANGUAGES

English	78.9%
Hindi	11.2%
Spanish	1.7%
Indonesian	1.6%
Italian	0.7%
Arabic	0.7%
Marathi	0.5%

## COUNTRIES

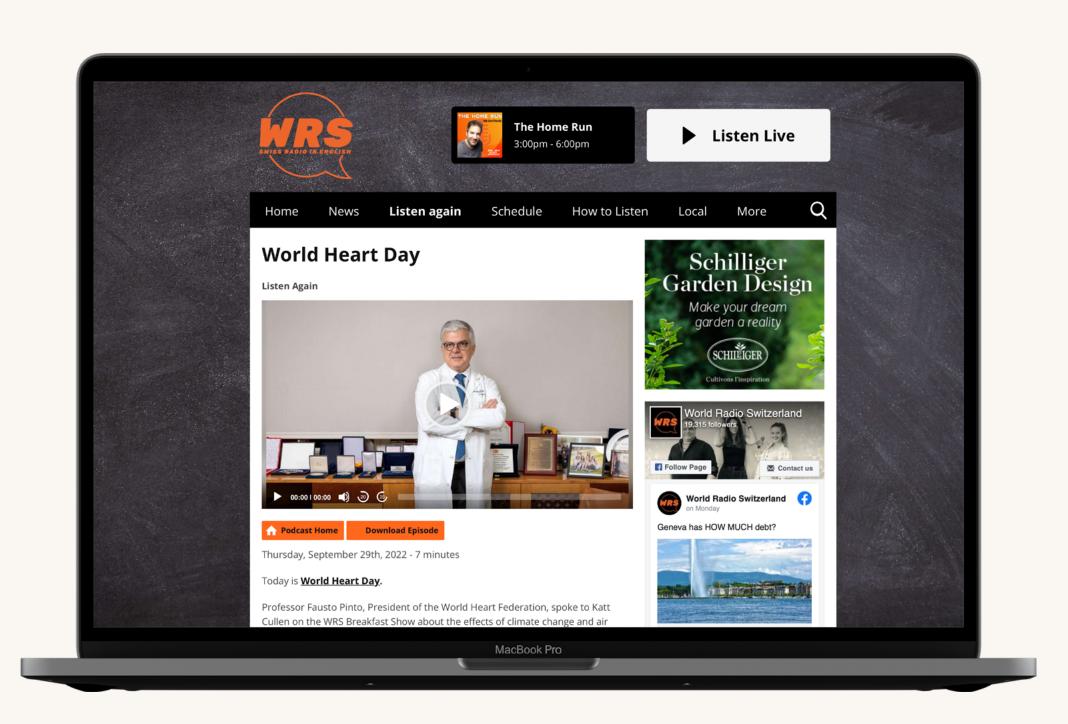
India	45.1%
United States	33.8%
United Kingdom	2.7%
Indonesia	1.8%
Pakistan	1.5%
Spain	1.4%
Netherlands	1.2%
Italy	0.9%
Uganda	0.8%
Other	10.9%

# ENGAGEMENT & COVERAGE



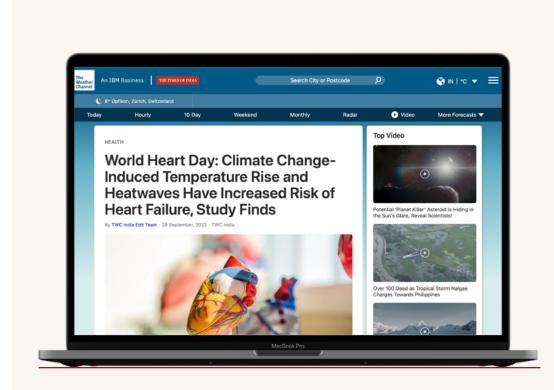
OUTLET NAME	UC Media	Industrial Planet	new.qq	page.on. qq.com	iNews	baijiahai. baidu	CNET Japan	post.mp. qq.com	ifeng.com	Yahoo! Australia	Yahoo! Finance
LOCATION	Mainland China	Mainland China	Mainland China	Mainland China	Mainland China	Mainland China	Japan	Mainland China	Mainland China	Australia	Global
SOURCE TYPE	Mobile website	WeChat	Portal	Mobile website	News & information service	Mobile website	Online news sites & other influencers	Mobile website	Mobile website	Online news sites & other influencers	Online news sites & other influencers
INDUSTRY	General	Financial	Media & information	General	Media & information	Media & information	Tech	General	General	Media & information	Media & information
POTENTIAL AUDIENCE	338,530,000 visitors/day	261,312,000 visitors/day	261,312,000 visitors/day	261,312,000 visitors/day	261,312,000 visitors/day	250,976,000 visitors/day	88,000,000 visitors/day	80,000,000 visitors/day	58,220,000 visitors/day	47,428,093 visitors/day	47,428,093 visitors/ month



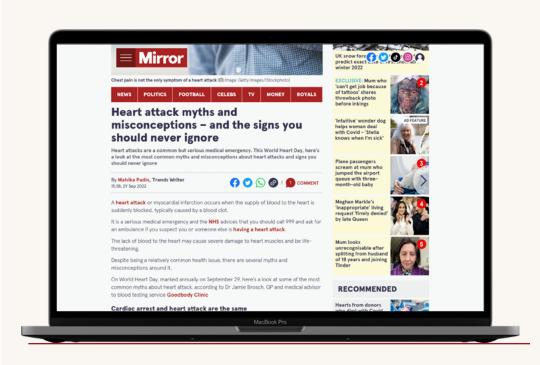


WHF President Fausto Pinto was interviewed on leading broadcaster ITN and World Radio Switzerland.

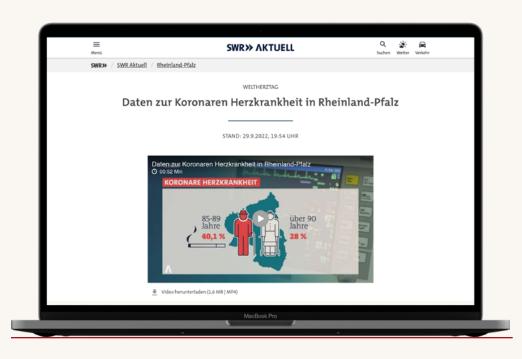
# 6.3 ADDITIONAL MEDIA COVERAGE



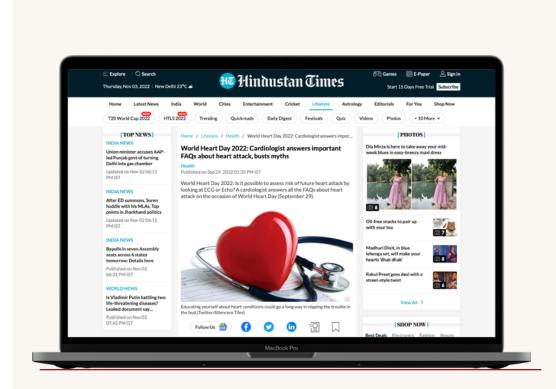
THE WEATHER CHANNEL



THE MIRROR

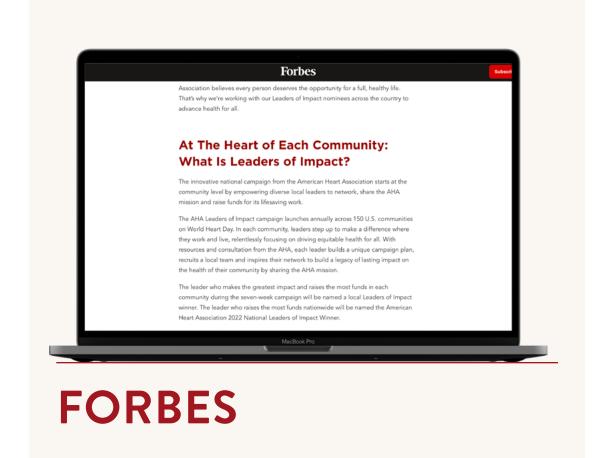


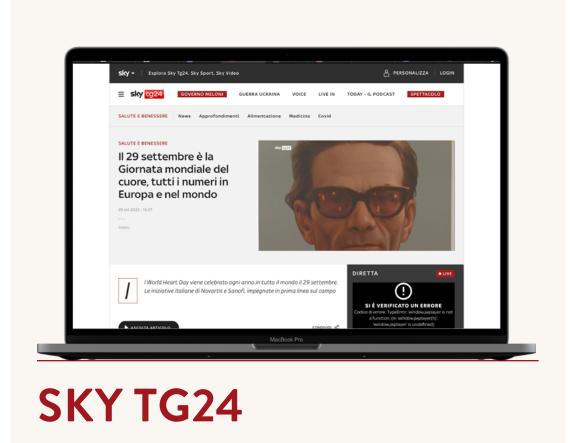
**SWR** 



**HINDUSTAN TIMES** 









7

# EVALUATION PAID MEDIA & INFLUENCERS

### 7.1 PROMOTION IN 2021 VS 2022

For WHD 2022, two-thirds of media spend went towards
Google Performance Max – a goal-based, multi-channel approach. Sponsored
World Heart Day content appeared in Google Search, Display, Email, Video, Shopping and Local results.

The goal of the campaign was to drive traffic to the worldheartday.com campaign site. This approach resulted in a 30% increase over last year's traffic during the month of September.

2021

# WHF INVESTED 26,848 USD IN PAID PROMOTION

#### **SPLIT OF INVESTMENT:**

Facebook & Instagram dynamic ads: 1000 CHF

Twitter ads: 1,600 CHF

Google Display ad campaign: 7,855 CHF

Google video ads: **5,393 CHF** Celebrity management &

influencer outreach: 10,000 CHF

2022

# WHF INVESTED 25,286 USD IN PAID PROMOTION

### **SPLIT OF INVESTMENT:**

Facebook & Instagram dynamic ads: 5,634 CHF

Twitter ads: 3,000 CHF

Google Performance Max: 16,652 CHF

Influencer outreach: 5,000 CHF

### 7.2 **ESC CONGRESS 2022**

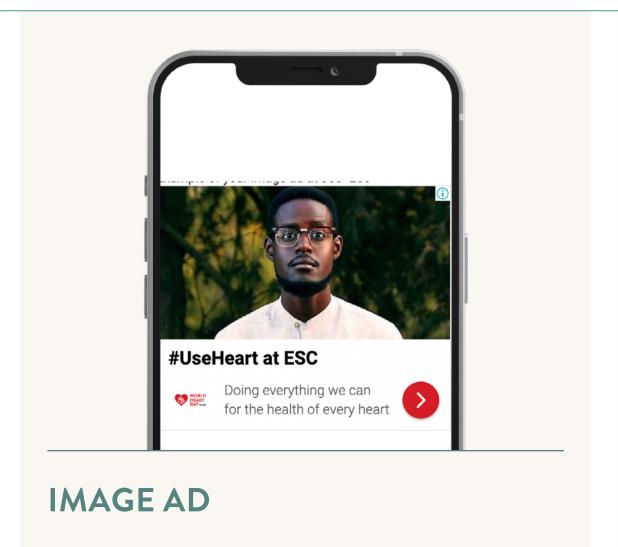
Responsive Display Ads August 23–30

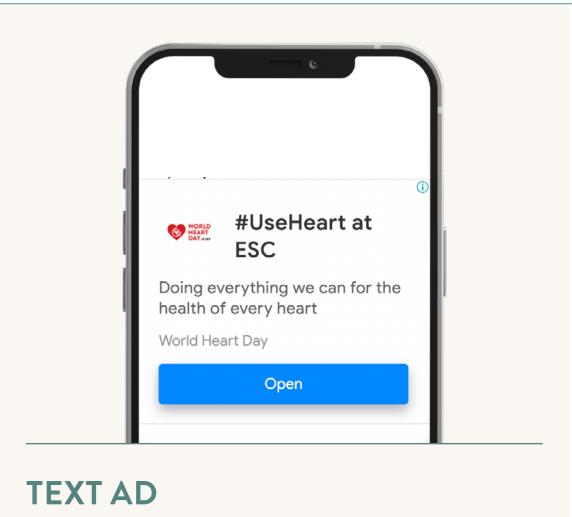
Impressions: **272,313** 

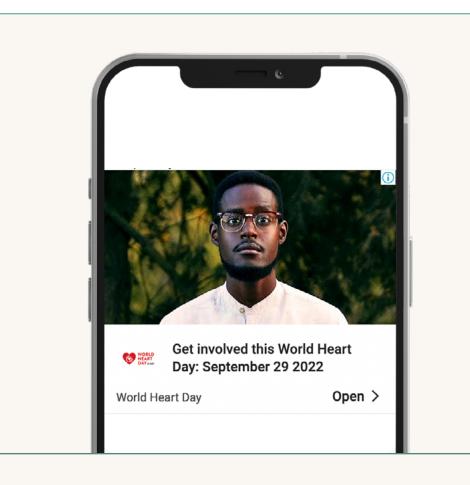
Clicks: **572** 

Cost: **208 CHF** 

Target: Barcelona







NATIVE AD

Meta Promo Ads August 23–30

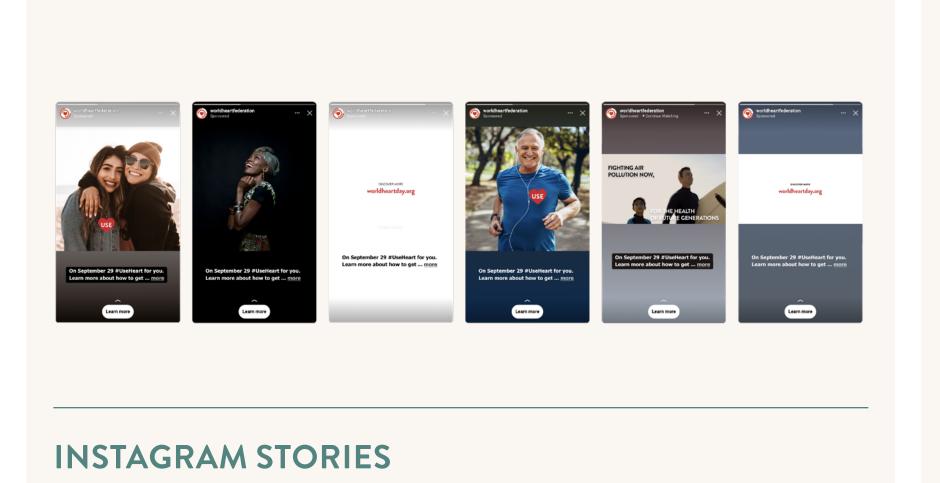
Impressions: 1,992,695

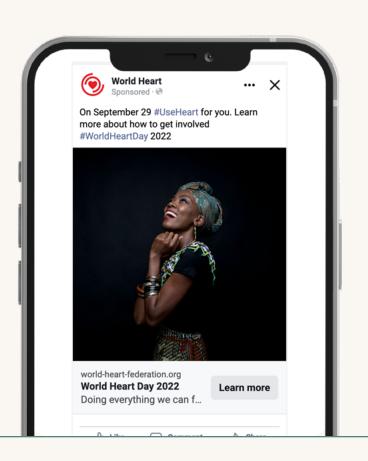
Reach: 432,898

Clicks: **922** 

Cost: **901 CHF** 

Target: Barcelona





FACEBOOK AD

39

### 7.3 **SOCIALADS**

# META

### **Awareness and Promo Posts August 17-September 29**

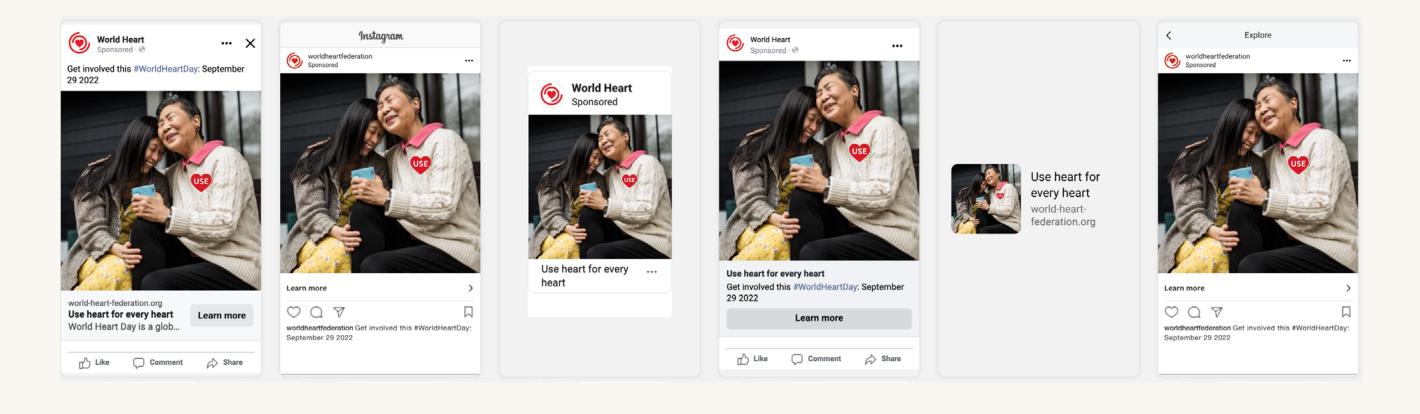
Impressions: 3,828,140

Reach: 1,264,623

Clicks: **102,758** 

Cost: 4,733 CHF

Target: worldwide



# TWITTER

Awareness and
Promo Posts August
17-September 29

Impressions: 2,066,593

Cost: **3,000 CHF** 

Target: worldwide



## 7.4 WHF VIDEO SEQUENCE ADS

September 1–30

Impressions: **733,724** 

Clicks: **1,340** 

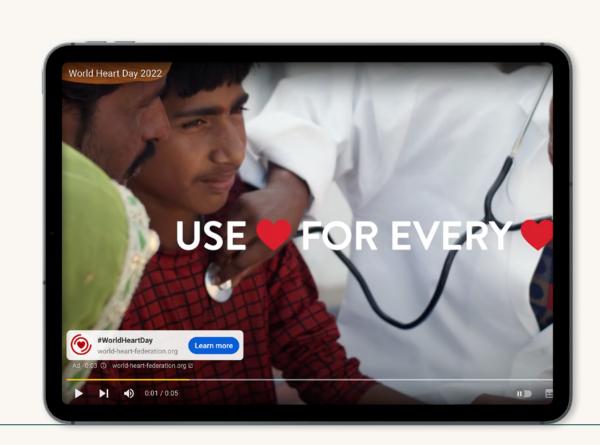
Conversions: **207,576** 

Cost: **2,931 CHF** 

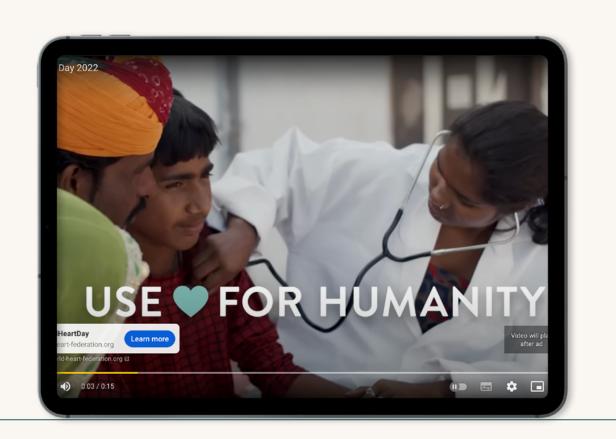
Target: worldwide



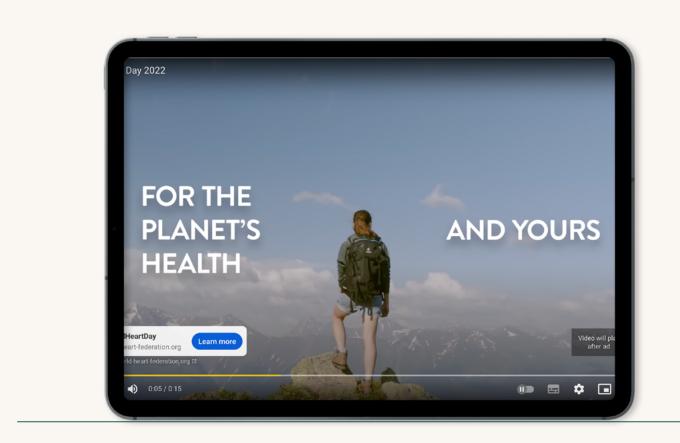
SEQUENCE 1 5-SECOND BUMPER AD



SEQUENCE 2 5-SECOND BUMPER AD



SEQUENCE 3 15-SECOND UNSKIPPABLE AD



SEQUENCE 4
15-SECOND UNSKIPPABLE AD



SEQUENCE 5
30-SECOND SKIPPABLE AD

### 7.5 GOOGLE PERFORMANCE MAX CAMPAIGN

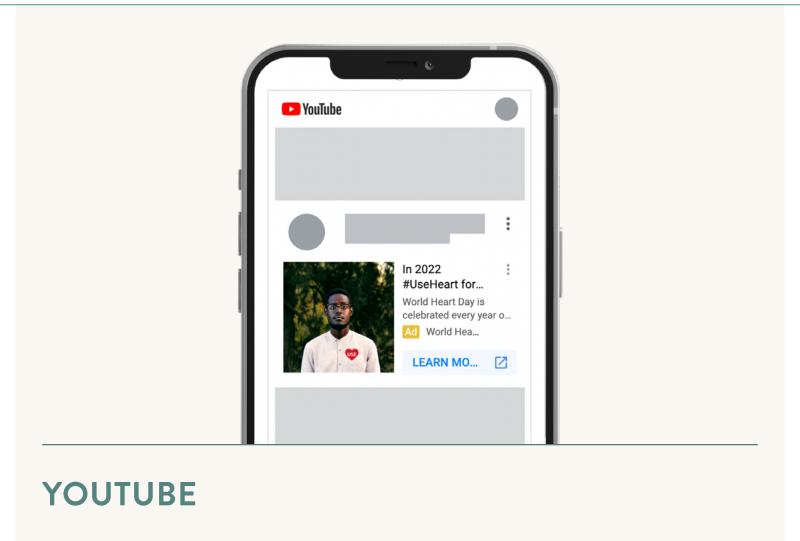
**August 16–September 30** 

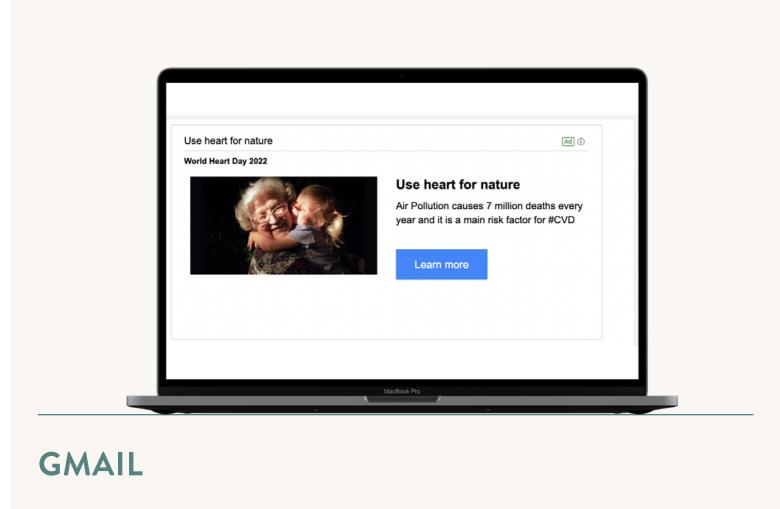
Impressions: **6,134,557** 

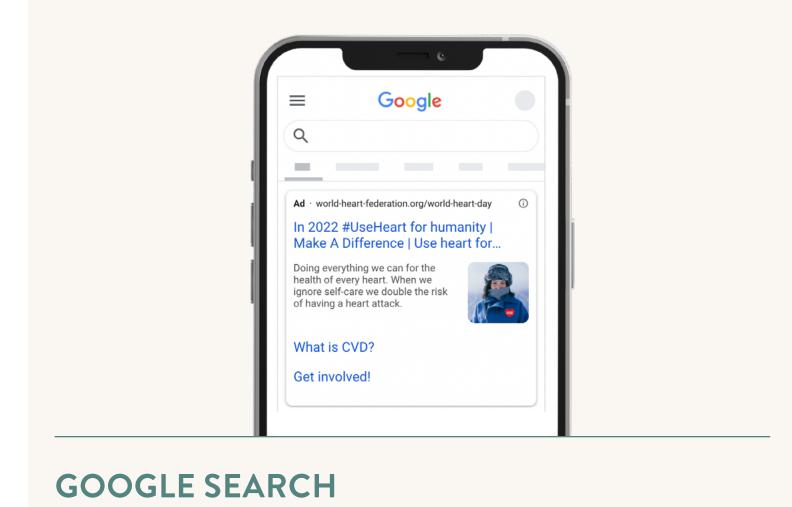
Clicks: **214,117** 

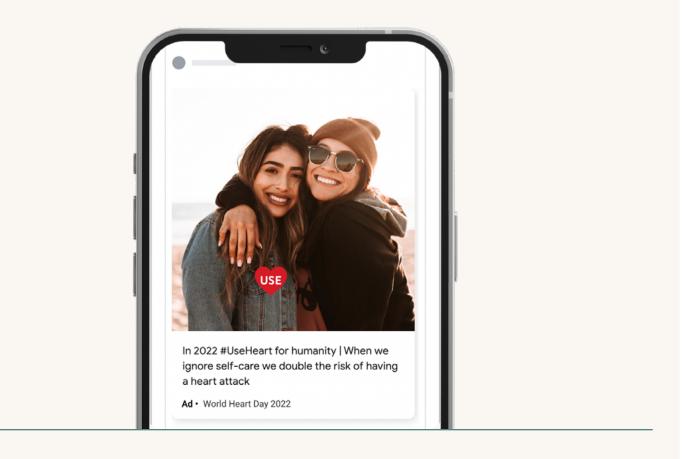
Cost: **13,509 CHF** 

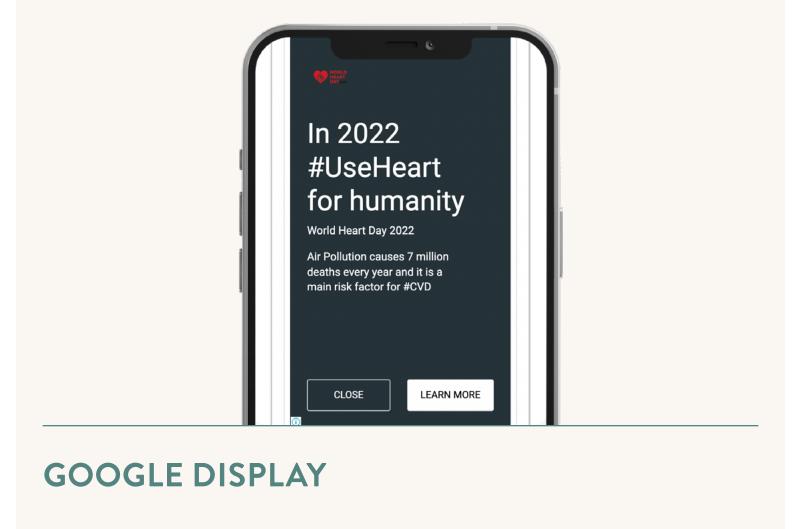
Target: Philippines & Nigeria









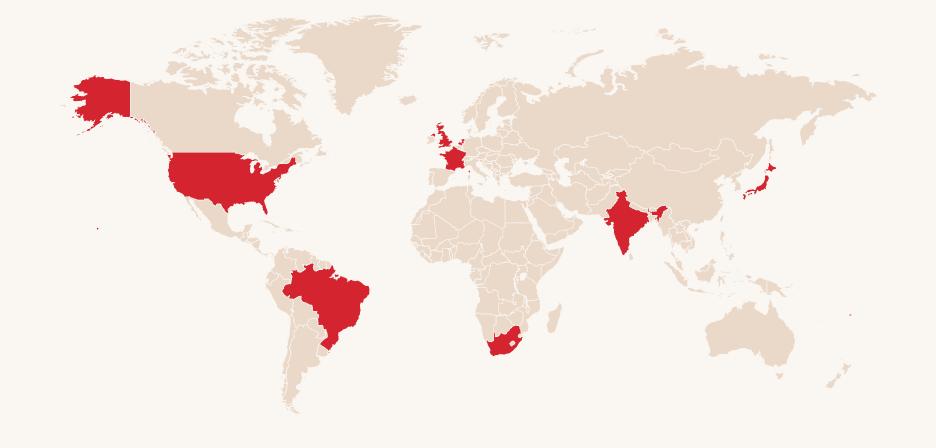


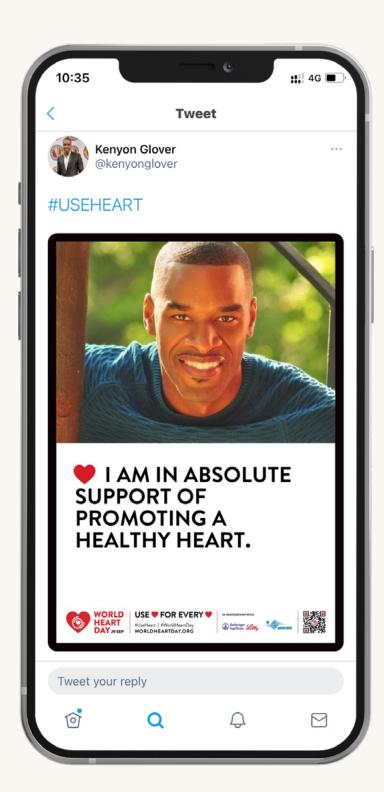
GOOGLE DISCOVERY FEED

### 7.6 INFLUENCERS 2022

# 12

INFLUENCERS
IN 9 COUNTRIES
HELPED AMPLIFY
OUR MESSAGING
TO THEIR MILLIONS
OF FOLLOWERS



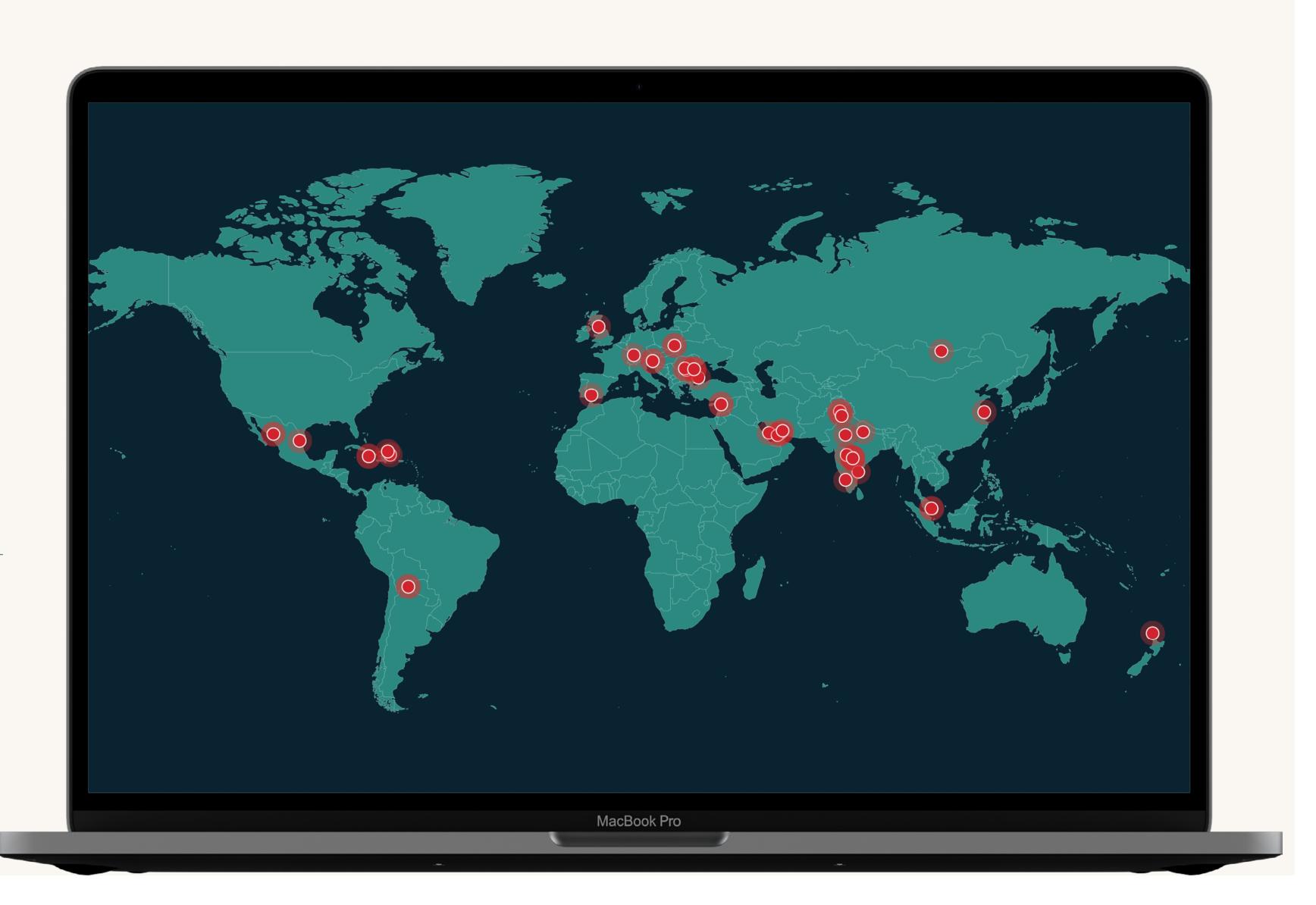






# 56 LANDMARKS

43 IN 2021

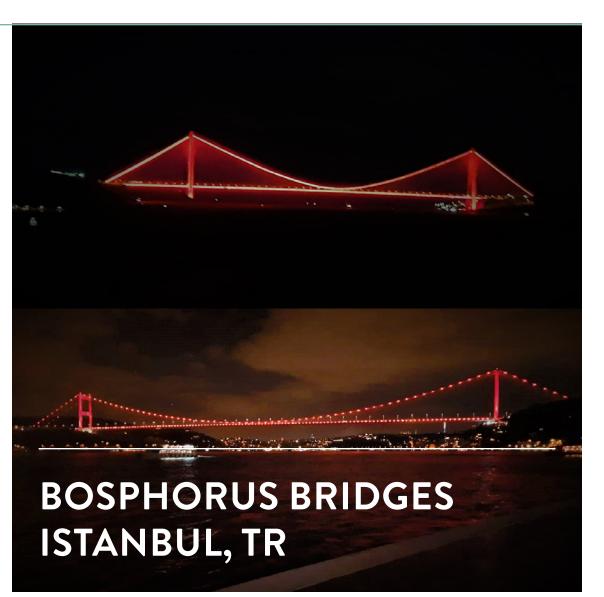


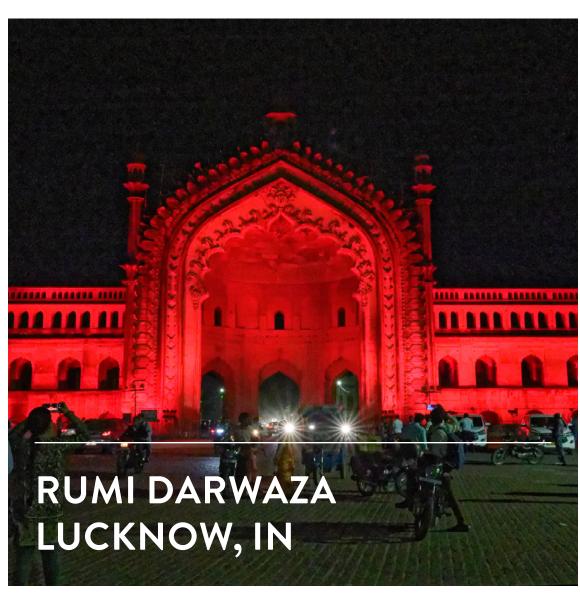
### 7.7 LANDMARK ILLUMINATIONS



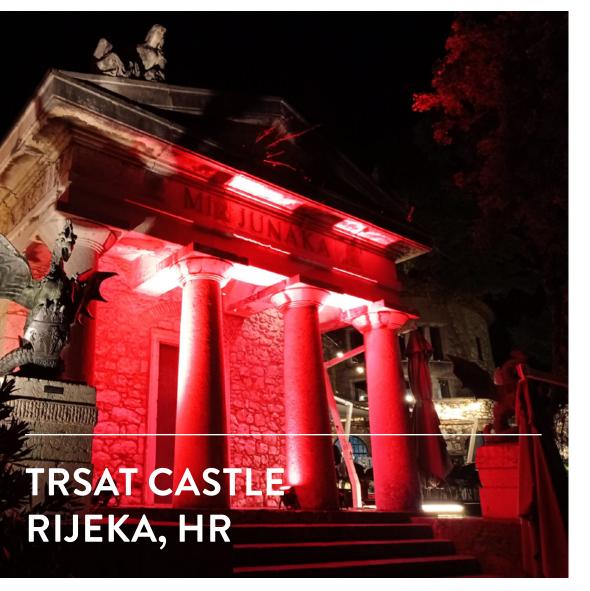








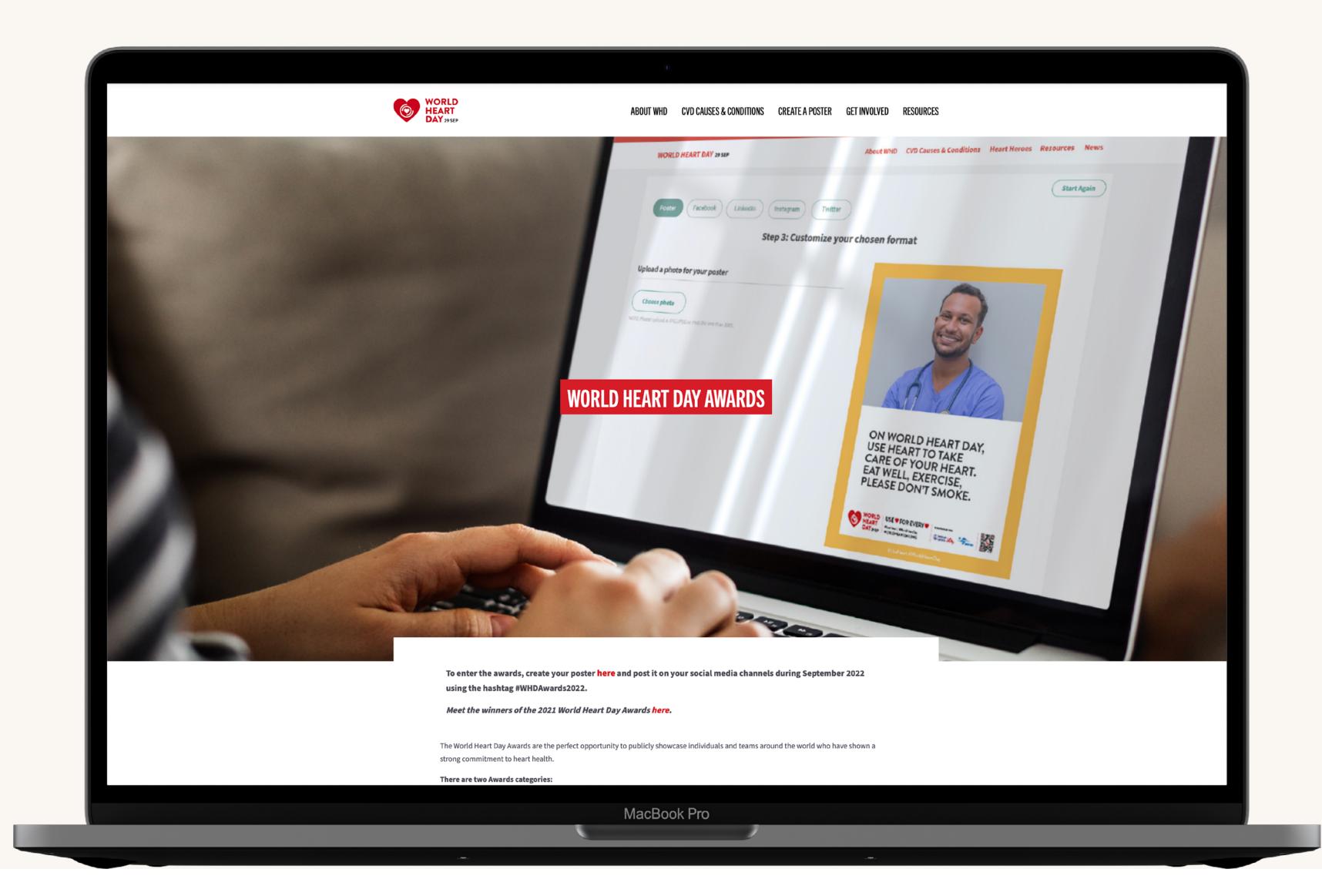






172

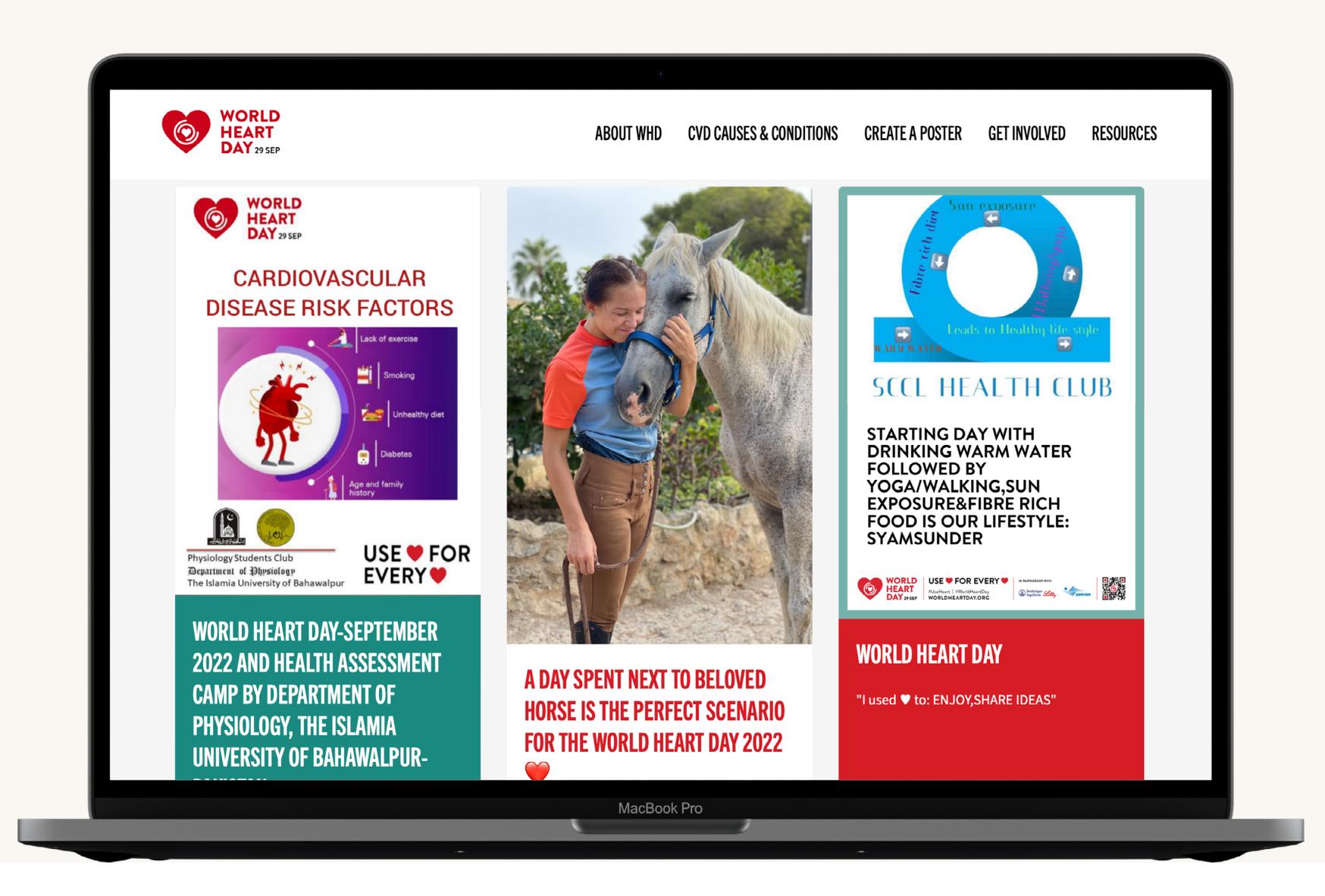
ENTRIES
WINNER TO BE
ANNOUNCED



### 7.9 ALMOST DOUBLE THE STORIES SHARED THIS YEAR

41

STORIES 24 IN 2021



# KEY LEARNINGS

## PAID PROMOTION

Strategy was to drive people to the website to deepen engagement with the campaign. Traffic went up according to the strategy; however not enough people took action once they were on the site.

## BIG IDEAS

Additional activations were highly effective:

- Vox pops
- Spotify
- Graffiti art

We expect these activations to grow in popularity.

## CAMPAIGN THEME

#USEHEART goes from strength to strength. This year's very inclusive campaign with three pillars that spoke to every audience helped to drive engagement and reach across the board. While there were more posts using #WorldHeartDay, engagement was down.

## SOCIAL TRENDS & BEHAVIOUR

Success of early online and offline activations, especially ESC congress, was highlighted by huge increase in organic performance on LinkedIn. Reaching broader audiences was not as easy, with both organic and paid content on social media has become increasingly difficult.

# 2023: TARGETING 4X THE VALUE

## UNLOCK MORE VALUE

through the year-round potential and commercial value of #UseHeart

## STIR UP MORE VALUE

to reach farther, wider and deeper

# CREATE MORE VALUE

by making the campaign even more personal (and personalised)

# ADD MORE VALUE

by always involving and showcasing members



IN PARTNERSHIP WITH



